

OFFICE OF THE
MUNICIPAL COUNCIL, BHADRAK
BHADRAK, PIN-756100
E-mail:eobdkmunicipality@gmail.com

No. 385

Date: 17/01/2025

Tender Notice for award of contract for providing of services of different categories of Man powers (Unskilled, Semi Skilled, Skilled & Highly Skilled) to Bhadrak Municipality for a period of one year.

Sealed tenders are invited from reputed manpower agencies/service providers to provide the services of different categories of Man powers (Unskilled, Semi Skilled, Skilled & Highly Skilled) for a period of one year subject to renewal, on assessment of performance, through a suitable placement agency on contract basis for day to day official/sanitation work of Bhadrak Municipality. The detailed information for outsourcing the service of aforesaid categories of man powers has been given in the Tender Document which may either be downloaded from the website of Bhadrak Municipality <http://www.bhadrakmunicipality.nic.in> or www.bhadrak.odisha.gov.in or obtained in person from the Bhadrak Municipality on any working day between **11 AM of dt.24.1.2025 to 5.00 PM of dt.10.2.2025**. The last date and time for submission of Tender document is dt. **12.2.2025** by 3.00 PM.

The authority reserves every right to reject any or all the **Tender** at any stage without assigning any reason thereof.


Executive Officer
Bhadrak Municipality

Memo No. 386 (2) Date 17/01/2025

Copy submitted to the Collector & District Magistrate, Bhadrak / PD, DUDA, Bhadrak for favour of kind information & necessary action


Executive Officer
Bhadrak Municipality

Memo No. 387 Date 17/01/2025

Copy submitted to the Addl Chief Engineer- cum -ILW, PH Circle, Balasore/ Superintending Engineer, (R & B) Division, Bhadrak /Tahasildar, Bhadrak for information & necessary action. They are requested to display the notice in their office notice board for wide publication.


Executive Officer
Bhadrak Municipality

Memo No. 388 Date 17/01/2025

Copy to the Municipal Engineer, Bhadrak Municipality / Treasury Officer, Bhadrak/ Accounts Officer, Bhadrak Block for information.

[Signature]
16/1/25
Executive Officer
Bhadrak Municipality

Memo No. 389 Date 17/01/2025

Copy to Office Notice Board for wide Publication.

[Signature]
16/1/25
Executive Officer
Bhadrak Municipality

Memo No. 390 Date 17/01/2025

Copy submitted to the District e-Governance Manager, Bhadrak / MIS, Bhadrak Municipality to upload the EOI Notice & document on the official website of the Bhadrak district www.bhadrak.odisha.gov.in and Bhadrak Municipality www.bhadrakmunicipality.nic.in respectively for display & download from **11 AM of dt.24.1.2025 to 5.00 PM of dt.10.2.2025.**

[Signature]
16/1/25
Executive Officer
Bhadrak Municipality

Memo No. 391 Date 17/01/2025

Copy submitted to the I & PR Department ,Odisha, Bhubaneswar for publication of the above Tender call Notice in One English daily and two Odia largest published dailies for one day publication on or before **dt.24.1.2025.**

[Signature]
16/1/25
Executive Officer
Bhadrak Municipality

OFFICE OF THE
MUNICIPAL COUNCIL, BHADRAK
BHADRAK, PIN-756100
Tel.No.06784-251519
E-mail:bhadrakm.hud@nic.in

TENDER DOCUMENT

For providing Services of different categories of Man powers (Unskilled, Semi Skilled, Skilled & Highly Skilled) to Bhadrak Municipality by a Private Manpower Service Provider

- (a) Period of issue of Tender Document : Can be purchased in person from the Municipal Office on any working day between **11 AM of dt.24.1.2025 to 5.00 PM of dt.10.2.2025** against the prescribed bid document cost. It can also be downloaded from the website of Bhadrak Municipality www.bhadrakmunicipality.nic.in or www.bhadrak.odisha.gov.in from **11 AM of dt.24.1.2025 to 5.00 PM of dt.10.2.2025**
- (b) Date and time for submission of Tender Document : **On or before dt.12.2.2025 by 3.00 PM** through Registered / Speed post / courier / can be delivered in the designated tender box only
- (c) Date of pre-bid meeting : **At 11.00 AM of dt.30.1.2025**
- (d) Date and time for opening of
(i) Technical Bids : **At 3.30 PM of dt.12.2.2025**
(ii) Technical presentation on work plan : Will be intimated to the technically qualified bidders basing on minimum eligibility criteria in due course of time
(ii) Financial Bids of eligible Bidders : Will be intimated to the technically qualified bidders in due course of time
- (e) Likely date for commencement of deployment of required manpower : **1.4.2025** or as may be decided by the authority

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SCOPE OF WORK AND GENERAL INSTRUCTIONS FOR BIDDERS

1. The Executive Officer, Bhadrak Municipality requires the services of reputed, well established and financially sound Manpower Service Providers to provide services of **different categories of Man powers (Unskilled, Semi Skilled, Skilled & Highly Skilled)** on contract / daily wages basis for its day to day official work/activities. The categories are not exhaustive and could be changed time to time as per requirement.
2. The contract for providing the aforesaid man powers is likely to commence from dt. **1.4.2025** and would continue till **dt.31.3.2026**. The period of contract may be further extended beyond **dt.31.3.2026** provided the requirement of the Bhadrak Municipality for manpower persists at that time & the SPA performing its duties satisfactorily or may be curtailed/ terminated before **dt.31.3.2026** owing to deficiency in service or substandard quality of manpower deployed by the selected Service Provider or because of change in the Municipality's requirements. The Municipality however, reserves right to terminate this initial contract at any time after giving **one Month's** notice to the selected Service Provider.
3. The tentative requirement of the Municipality is given hereunder which may increase/decrease in any / all the categories.
 - i. Un-Skilled = 210 No's
 - ii. Semi-Skilled = 10 No's
 - iii. Skilled = 20 No's
 - iv. Highly Skilled = 2 No's

The manpower under the above categories consists of Security Guard, Watchman, Mali, Sweepers, Coolie, Drain gang, Amin, Driver for light/heavy vehicles, Driver for heavy construction equipment, plumber, helper, Electrician, Data Entry Operator, Work Sarkar, peon, Attendant, Jamadar etc. The selected agency shall provide manpower having requisite qualification and experience for the post required as per the Govt. guideline, as and when required by the Bhadrak Municipality.

The primary responsibilities of unskilled manpower will involve sanitation-related tasks such as road sweeping, drain cleaning with de-silting (including removing and replacing cover slabs), door-to-door collection of segregated waste using tricycles, bush cutting, applying disinfectants, garbage transportation and any other task that may be assigned to them as & when required by the authority. They may also be assigned to night sweeping duties as required.

4. The estimated cost of the contract is **Rs.410.00** lakhs approximately.
5. The bid documents can be purchased from the Municipal office against a non-refundable fee of **Rs.10,000.00** in shape of demand draft/ Bankers cheque issued from any Nationalized / scheduled Bank payable at Bhadrak in favour of the Executive Officer, Bhadrak Municipality. The bid document can also be downloaded from the official website of Bhadrak Municipality @ www.bhadrakmunicipality.nic.in or Bhadrak district website @ www.bhadrak.odisha.gov.in from **11 AM of dt.24.1.2025 to 5.00 PM of dt.10.2.2025**. The bid documents downloaded from the web site should accompany the aforesaid bid document cost. Bid without the requisite bid document cost shall be treated as non-responsive and rejected.
6. A Pre-Bid meeting shall be held on **dt..30.1.2025 at 11.00 AM** in the Municipal Conference Hall in which the perspective bidders may participate for clearance of doubt regarding the tender. The proceeding of the meeting shall be uploaded in the aforesaid web site for information of the bidders.

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7. Any Addendum/Corrigendum to the tender call notice shall be published in the aforesaid website only. Hence the perspective bidders are requested to check the website from time to time for any such information on Addendum/Corrigendum.
8. The interested Manpower Service Providers shall submit the tender complete in all respect along with **Earnest Money Deposit (EMD)** of **Rs.4, 10,000.00** in shape of Fixed Deposit Receipt (FDR) made in the name of the agency but hypothecated to the Executive Officer, Bhadrak Municipality, covering beyond **one year** of the period of the proposed contract & other requisite documents by **dt.12.2.2025 up to 3.00 PM** through Registered post/speed post /courier /in the designated tender box kept for the purpose only addressed to the Executive Officer, Bhadrak Municipality. Bhadrak Municipality will not be responsible for any postal delay. Bids received after due date /time shall be summarily rejected.
9. The various crucial dates relating to “Tender for Providing Manpower Services to the Bhadrak Municipality” are cited as under:

- | | |
|---|--|
| (a) Period of issue of Tender Document | : Can be purchased in person from the Municipal Office on any working day between 11 AM of dt.24.1.2025 to 5.00 PM of dt.10.2.2025 against the prescribed bid document cost. It can also be downloaded from the website of Bhadrak Municipality www.bhadrakmunicipality.nic.in or www.bhadrak.odisha.gov.in from 11 AM of dt.24.1.2025 to 5.00 PM of dt.10.2.2025 |
| (b) Date and time for submission of Tender Document | : On or before dt.12.2.2025 by 3.00 PM through Registered / Speed post/courier/can be delivered in the designated tender box only |
| (c) Date of pre-bid meeting | : At 11.00 AM of dt.30.1.2025 |
| (d) Date and time for opening of | |
| (i) Technical Bids | : At 3.30 PM of dt.12.2.2025 |
| (ii) Technical presentation on work plan | : Will be intimated to the technically qualified bidders basing on minimum eligibility criteria in due course of time |
| (iii) Financial Bids of eligible Bidders | : Will be intimated to the technically qualified bidders in due course of time |
| (e) Likely date for commencement of deployment of required manpower | : 1.4.2025 or as may be decided by the authority |

10. The tender has been invited under two bid system i.e. Technical Bid and Financial Bid. The interested agencies are advised to submit two separate sealed envelopes super Scribing “Technical Bid for Providing Manpower Services to Bhadrak Municipality” and “Financial Bid for Providing Manpower Services to Bhadrak Municipality”. Both sealed envelopes should be kept in a third sealed envelope super scribing “Tender for Providing Manpower Services to Bhadrak Municipality”
11. The Earnest Money Deposit (EMD) should necessarily be accompanied with the Technical Bid failing which the tender shall be rejected summarily.

12. The successful tenderer will have to deposit initial security deposit amount of **Rs.4, 10,000.00** in shape of Fixed Deposit Receipt (FDR) made in the name of the agency but hypothecated to the Executive Officer, Bhadrak Municipality, covering beyond one year of the period of contract. In case, the contract is further extended beyond the initial period, the FDR will have to be accordingly renewed by the successful tenderer.
13. The successful tenderer will have to deposit a Performance Security Deposit of **Rs.30.00 lakhs (Rupees Thirty lakhs only)** in the form of Bank Guarantee from any Nationalized / scheduled Bank drawn in favour of the Executive Officer, Bhadrak Municipality covering **beyond one year** of the period of contract. In case, the contract is further extended beyond the initial period, the Bank Guarantee will have to be accordingly renewed by the successful tenderer.
14. The tendering Manpower Service providers are required to enclose photocopies of the following self attested documents, along with the Technical Bid failing which their bids shall be summarily/out rightly rejected and will not be considered any further.
- (a) Application-Technical Bid
- (b) Registration certificate of the applicant organization (**Proprietor/Partnership Firm/Company/LLP**) such as (Any One or more)
- Registered under the Companies Act, 2013
 - Registered under the Companies Act, 1956
 - Registered under the Indian Partnership Act, 1932
 - Registered under the Limited Liability Partnership Act, 2008
 - Contract Labour (Regulation of Security Agency under Companies Act 1956/Registrar of Firms, Odisha/Private Security Agencies (Regulation) Act 2005.
 - **Registered under Shops & Establishment Act 1956**
- (c) Demand Draft in support of Bid Document cost
- (d) EMD in shape as prescribed in this tender document
- (e) Copy of PAN card
- (f) Copy of the IT return filed for the last three financial years
- (g) Copy of valid labour license for at least **300** No's persons
- (h) Copies of EPF and ESI certificates with copies of challan, ECR, contribution slip and payment confirmation slip for the last three months of at least **300** persons (Should be registered for at least **300** persons under the establishment);
- (i) Copy of the GST registration certificate with up to date GST clearance certificate
- (j) Copy of valid license under PSARA Act, 2005 (in case of Security Service)
- (k) Copy of Net Worth certificate of the Bidder which should not be less than **2.50 crore** in the last financial year certified by a CA
- (l) **Copies of the Income/Expenditure statements along with Balance Sheet and Turn over for the last 3 years (2021-22, 22-23, 23-24) duly certified by a chartered Accountant (average annual turnover should be **Rs.3.00 crores or more**)**
- (m) Copies of work orders of value more than **Rs.20.00 lakhs** from the previous organisations for providing manpower services during last **three** years especially in the field of Sanitation and Manpower outsourcing activities in any ULB/ Government/ Semi Government/ Government Undertaking/ PSU/Corporates

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- (n) Attested copy of documents regarding Geographical Presence in Odisha/ Multiple states
- (o) Undertaking regarding de-barring/ non-blacklisting by any organization (On stamp paper)
- (p) Undertaking regarding non-pending of any judicial proceedings (On bidder's letter head)
- (q) Certified extracts of the Bank Account containing transactions during last three years
- (r) Copy of ISO 9001:2015 , ISO 14001 : 2015 & ISO 45001:2018 certificates in favour of the agency
- (s) Affidavit in original regarding authenticity of submitted documents
- (t) Undertaking for disbursement of wages/salary to the to the respective bank account of all the deployed persons through on-line transfer by the first week of the succeeding month before being reimbursed by the Municipality to the MSPA and submission of wage/salary disbursement statement staff wise along with the claimed bill for the month before being paid by the Municipality.

15. The conditional bids shall not be considered and will be out rightly rejected in very first instance.

16. All entries in the tender form should be legible and filled clearly. If the space for furnishing information is insufficient, a separate sheet duly signed by the authorized signatory may be attached. No overwriting or cutting is permitted in the Financial Bid Form. In such cases, the tender shall be summarily rejected. However, the cuttings if any, in the Technical Bid Application must be initialed by the person authorized to sign the tender bids.

17. In the first phase the Technical proposals shall be evaluated on the basis of bidders fulfillment of minimum eligibility criteria as mentioned in Para.14.Only those bidders whose Technical Proposals becomes responsive based on the minimum eligibility criteria, shall qualify for further detail technical evaluation for presentation and awards of marks based on the following criteria:

SI No.	Evaluation Parameters	Total Mark	Criteria for award of Mark
1.	Working Experience		
1.1	Experience of managing man power services in State Govt / Govt of India institutions / Govt of Odisha Undertaking institutions/PSUs etc.(To be counted from the date of initial registration of the Agency)	10	<ul style="list-style-type: none"> • > 10 years ≤15 years : 5 marks • > 15 years : 10 marks
1.2	Experience of managing man power services in sanitation works of the ULBs /any Govt. Organization in the State of Odisha	10	<ul style="list-style-type: none"> • >10 years ≤15 years : 8 marks • > 15 years : 10 marks
2	Average Turn Over for Last 3 Financial year (2021-22, 22-23, 23-24)	20	<ul style="list-style-type: none"> • > 3 crores ≤ 5 crores : 8 marks • > 5 crores ≤ 10 crores : 12 marks • > 10 crores ≤ 15 crores : 15 marks • > 15 crores : 20 marks
3.	Quality Related Matrix		
3.1	ISO 9001 : 2015	5	<ul style="list-style-type: none"> • ≤ 4 years : 3 marks • > 4 years : 5 marks
3.2	ISO 14001 : 2015	5	<ul style="list-style-type: none"> • ≤ 4 years : 3 marks • > 4 years : 5 marks
3.3	ISO 45001:2018	5	<ul style="list-style-type: none"> • ≤ 4 years : 3 marks • > 4 years : 5 marks

Signature

4	Satisfactory work Performance Certificates from previous assignments	20	<ul style="list-style-type: none"> • ≤ 3 years : 10 marks • >3 years ≤ 5 years : 15 marks • > 5 years : 20 marks
5	Current strength of the organization (to be determined from payment confirmation slip of EPF & ESI paid in due date for the last three months)	15	<ul style="list-style-type: none"> • 300-400 persons : 11 marks • 400-500 persons : 13 marks • > 500 persons : 15 marks
6	Work Plan presentation	10	<ul style="list-style-type: none"> • Presentation of the work plan through PPT not more than 15-20 minutes • Total Marks : 10 marks
	TOTAL	100	

Financial proposal shall be opened after the Technical Evaluation is completed and only those bidders who score **at least 70 marks** in Technical Evaluation shall qualify for **financial bid opening**.

18. The Technical bids shall be opened on the scheduled date and time at **3.30 PM on dt.12.2.2025**, in the office room of the Executive Officer, Bhadrak Municipality, in the presence of the representatives of the Manpower Service Providers, if any, who wish to be present on the spot at that time. If the office happens to be closed on the last date of receipt or opening of the bids as specified, then the bids will be received / opened on the next working day at the same time and venue unless otherwise notified.
19. The Financial Bid will be opened on a date to be intimated to the bidders whose Technical bids are found in order and qualified in the Technical Evaluation as per Para -17 above in the office room of the Executive Officer, Bhadrak Municipality, in the presence of the representatives of the Manpower Service Providers, if any, who wish to be present on the spot at that time.
20. The total price as in column -8 & 9 (exclusive of GST if any) as per the Financial Bid format shall be considered for price evaluation. In the financial bid, the bidder with the lowest price shall be awarded the contract .However, in case two bidders quote the same lowest price, then the agency with the highest mark in the technical bid shall be awarded the contract. However, if their technical marks also become equal, then in that case, the bidder having higher annual average turnover shall be awarded the contract. **The decision of the tender committee on any dispute regarding the interpretation of total price will be final and binding on all.**
21. The bid shall be valid for a period of **90 days** from the date of opening of the bids and no request for any change in quoted rates and / withdrawal of bids on any ground by the bidder shall be entertained. Validity of the bids can be extended on mutual consent.
22. To assist in the analysis, evaluation and computation of bids, the authority may ask the bidders individually for clarification on their bids. The request for clarification and the response shall be in writing but no change in the price or substance of the bid offered shall be permitted.
23. The bidder having the lowest price (L1) would be considered for award of the contract subject to fulfilment of the terms and conditions of the bid documents. In case, the L1 bidder is disqualified after selection for any reason, then negotiations will be made with the L2 bidder for award of the contract at L1 price. However, the decision of the authority shall be final during the overall selection process.

24. The interested bidders may visit the Bhadrak Municipality on any working day during office hours to have thorough knowledge of the work to be performed before preparation and submission of the bid
25. The Competent Authority of Bhadrak Municipality reserves the right to accept or reject any bid and to annul the bid process and reject all bids at any time without any liability or any obligation for such acceptance, rejection or annulment and without assigning any reason thereof.

**TECHNICAL REQUIREMENTS FOR THE TENDERING MANPOWER
SERVICE PROVIDER**

1. The tendering manpower service provider should fulfill the following technical specifications:
 - (a) The registered office or one of the branch offices of the manpower service provider should be located within the jurisdiction of Bhadrak Municipality. In absence of any such office the manpower service provider should provide the name, designation and contact number of the person to liaise with.
 - (b) They should be registered with the appropriate registration authority;
 - (c) They should have at least **Ten years** experience in providing manpower to Government Departments, Public Sector Companies/ Banks/ULBs, etc;
 - (d) They should have their own Bank Account;
 - (e) They should be registered with Income Tax and Service Tax departments;
 - (f) They should be registered with appropriate authorities under Employees Provident Fund and Employees State Insurance Acts;
 - (g) Geographical presence of the Service provider in Odisha and Other states, if any
 - (h) They should have any other regulatory clearance
 - (i) They should have Average annual turn-over of **Rs.3.00 Crores or above**.
 - (j) Execution of contracts of similar type having contract value of **Rs.20.00 lakhs** during the **last three years**. The Service provider must have at least one contract value of **rupees 20.00 lakhs** in last **three years** in similar field.

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TECHNICAL BID

COVERING LETTER

(On Bidder's Letter head)

To

**The Executive Officer
Bhadrak Municipality**

Sub: Tender for Outsourcing of Manpower to Bhadrak Municipality

Dear Sir,

I, the undersigned, offer to participate in the tender process to provide services for manpower (Highly skilled, Skilled, Semi-Skilled & Unskilled) in accordance with your tender Notice No. _____, Dated _____, I am hereby submitting our proposal, which includes Technical Proposal and Financial Proposal sealed in separate envelopes.

I do hereby declare that all the information and statements provided in the technical proposal are true and correct and I accept that any mis-interpretation contained in it may lead to disqualification of our proposal. Our proposal will be valid for acceptance up to 90 days and I confirm that this proposal will remain binding upon us and may be accepted by you at any time before the validity of the bid.

I do hereby unconditionally undertake to accept all the terms and conditions as stipulated in the Bid document. In case any provision of this tender are found violated, then your office shall have the rights to reject our proposal including forfeiture of the earnest money deposit absolutely.

Thanking You.

Yours faithfully

Authorised Signatory
With date and Seal

Name and Designation: _____

Address of the Bidder: _____

Dril

**APPLICATION - TECHNICAL BID
For Providing Manpower Services to Bhadrak Municipality**

1.	Name of Tendering Manpower Service Provider	
2.	Details of Bid document cost (DD No / Pay order No/ date / amount / drawing Bank etc)	
3	Bid Security Declaration in the prescribed format	
4.	Name of Proprietor /Partner/ Director	
5.	Full Address of Registered Office	
	(t) Telephone No/Mobile No	
	(ii) E-Mail Address	
6.	Full address of Operating / Branch Office	
	(u) Telephone No/Mobile No	
	(ii) E-Mail Address	
7.	Name & telephone Number / Mobile No of Authorized officer / person to liaise with Field Office(s)	
8.	Banker of the Manpower Service Provider (Attach certified copy of statement of A/c for the last Three years)	
9.	PAN No (Attach attested copy)	
10.	GST Registration No. (Attach attested copy)	
11.	E.P.F. Registration No. (Attach attested copy)	
12.	E.S.I. Registration No. (Attach attested copy)	
13	PSARA License No. Valid up to (Applicable in case of Security Services)	

Handwritten signature

14	Acceptance to all the terms and conditions of the tender (Yes/No)	
15	Power of Attorney/authorisation letter for signing the of the bid documents	
16	Submission of undertaking towards no criminal case is pending with the police at the time of submission of bid	
17	Undertaking in stamp paper to the effect that the agency had not abandoned any work, not de-barred /not black listed by any organization (Annexure-B)	
18	Undertaking to the effect that no cases is pending in any Court of Law (Annexure-C)	
19	Undertaking regarding Disbursement of Wages/Salary to the staffs before being reimbursed by the Municipality (Annexure-D)	
20	Copy of ISO 9001: 2015, ISO 14001 : 2015 and ISO 45001:2018 certificate in favour of the agency	
21	Geographical Presence of the agency in Odisha and in Multiple states performing Similar kind of work If any (mention name of the states with documentary proof)	
21	Affidavit in original regarding submission of authentic documents	
22.	Financial turnover of the tendering Manpower Service Provider for the last 3 Financial Years (2021-22, 22-23, 23-24)	
	Financial Year	Amount (Rs. Lacs)
		Remarks, if any
23	Annual average number of man power engaged in last three years (2021-22, 22-23, 23-24)	
	Financial Year	No of Manpower engaged
		Remarks, if any

24.	Give details of the major manpower providing on outsourcing contracts of value <u>20.00lakh</u> or more handled by the tendering Manpower Service Provider during the last three years in the following format (Attach attested copies work order/contract agreement etc) (If the space provided is insufficient, a separate sheet may be attached)					
Sl. No	Name of client address, telephone no & e-mail Id etc	Manpower services provided		Amount of contract (Rs. Lacs)	Duration of contract	
		Type manpower provided	of No.		From	To
1						
2						
3						
4						
5						
6						
8						
25.	Additional information, if any (Attach separate sheet if space provided is insufficient)					

Signature of authorized person
Name:
Seal:

Date:
Place:

Dr. C

DECLARATION

1. I, _____ Son / Daughter / spouse of Shri / Smt _____ Proprietor/ Director/ authorized signatory of the Service Provider, mentioned above, am competent to sign this declaration and execute this tender document;
2. I/We am/are technically as well as financially sound enough to deliver the services to Bhadrak Municipality within the prescribed period.
3. I/We have gathered full information on the nature /category of manpower required for Bhadrak Municipality and am/are competent enough to deliver the services as and when requisitioned by the Bhadrak Municipality;
4. I/We have carefully read and understood all the terms and conditions of the tender and undertake to abide by them;
5. The information / documents furnished along with the above application are true and authentic to the best of my knowledge and belief. I / we, am / are well aware of the fact that furnishing of any false information / fabricated document would lead to rejection of my tender at any stage besides liabilities towards prosecution under appropriate laws.

Date:

Place:

Signature of authorized person

Full Name:

Seal:

Chic

UNDERTAKING REGARDING CURRENT LITIGATION, DEBARRING EXPELLING OR ABANDONMENT OF WORK BY

THE TENDERER

(On the Stamp Paper of appropriate value in shape of affidavit from the Notary)

I do hereby undertake that,

- our organisation is not involved in any litigation relating to man power outsourcing to any organization
- our organization or any of its constituent partners have not been debarred, expelled ,black listed by any of the Central/ State Government Department/ Office or by any Public Sector Undertaking (PSUs) during the last five years
- our organization or any of its constituent partners have not been failed to perform on any contract work in India during the last five years

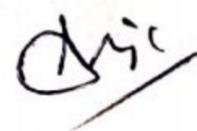
If any information as undertaken above is found to be incorrect or concealed, our tender will be summarily rejected.

Yours sincerely

Authorised Signature
(In full and initials)

Name and Designation of the Signatory:

Name of the Bidder and Address:



UNDERTAKING

(On the Bidder's Letter Head regarding pending of any judicial proceeding for any criminal offences)

I do hereby undertake that there is no criminal case pending in any Court of Law against our organization or any of its constituent partners including the Proprietor/Director/Persons to be deployed by our organization.

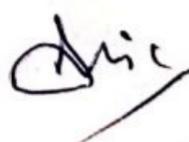
I/we further certify that our organization or any of its constituent partners including the Proprietor/Director/Persons to be deployed by our organization have not been convicted of any offence in any Court of law in India during the last 5 years. I understand that I am fully responsible for the contents of this undertaking and its truthfulness. If any information is found to be incorrect or concealed, our tender will be summarily rejected

Yours sincerely

Authorised Signature
(In full and initials)

Name and Designation of the Signatory:

Name of the Bidder and Address:



UNDERTAKING

(On the Bidder's Letter Head regarding Disbursement of Wages/Salary)

I / We do hereby undertake that

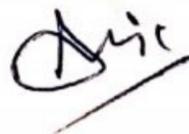
- I/We shall / will transfer the wages / Salary for the bill month to the Bank Account of all the deployed persons through on-line transfer system out of my own resources by the first week of the succeeding month based on the attendance duly checked/approved by the Bhadrak Municipality.
- Bhadrak Municipality will reimburse the payment corresponding to the month latest by the 2nd week of the succeeding month to me/us after being satisfied to the effect that all the deployed persons have been paid based on the documentary proof submitted by me / us
- I/ We shall /will submit the documentary proof regarding staff wise payment details made to all the deployed persons to the Bhadrak Municipality before release of the reimbursement amount by the Municipality.
- I/ We shall /will submit the documentary proof regarding the claims in bills towards Employees State Insurance, Provident Fund, and Service Tax etc. pertaining to the concerned bill month along with the bill. A requisite portion of the bill or whole of the bill amount shall be held up till such proof is furnished, at the discretion of the Bhadrak Municipality.
- Any violation of the above stipulations in my / our part will lead to termination of the Agreement.

Yours sincerely

Authorised Signature
(In full and initials)

Name and Designation of the Signatory:

Name of the Bidder and Address:



**APPLICATION – FINANCIAL BID
For Providing Manpower Assistance to Bhadrak Municipality**

1. Name of tendering Manpower Service Provider:
2. Rate per person per day (8 hours per day)
(Bidders shall quote the rate on per day basis only. Bids quoted in other than on per day basis shall be rejected out rightly)

Sl. No	Manpower Type	Basic Wages including Employee's share of EPF & ESI etc	Employer share of EPF (As per latest Govt prescribed rate)	Employer share of ESI (As per latest Govt prescribed rate)	Other Statutory dues if any	Service Charge on Col.3 (Should not be less than 3.85 % per person per day)	Total per Person per day quoted by the Agency	
							Rate in Figure (Col.3+4+5+6+7)	Rate In Words
1	2	3	4	5	6	7	8	9
1.	Un-Skilled							
2.	Semi-Skilled							
3.	Skilled							
4.	Highly Skilled							
	TOTAL							

*Basic wages including Employee's share of EPF & ESI per person per day should not be less than the latest minimum wage rate as notified by the Govt in Labour and Employment Department, Odisha. The payment shall be made on end of the calendar month only on the basis of no. of working days for which duty has been performed by each manpower deployed.

Signature of authorized person

Full Name:

Seal:

Date:

Place:

Notes:

1. The total rates quoted by the tendering agency should be inclusive of all statutory/ taxation liabilities in force at the time of entering into the contract.
2. The payment shall be made on conclusion of the calendar month only on the basis of no. of working days for which duty has been performed by each manpower.

BID SUBMISSION CHECK LIST

SI No.	Description	Submitted (Yes/ No)	Page No.
TECHNICAL BID (ORIGINAL)			
1.	Covering Letter in Bidders Letter Head		
2.	Bid Document cost (Rs.10,000.00 in shape of DD / Pay order)		
3.	EMD		
4.	Copy of Incorporation/ Registration Certificate of the Bidder		
5.	Copy of PAN		
6.	Copy of GSTIN/GST Registration Certificate with up to date GST clearance certificate		
7.	Copies of Income Tax return filed for the last three financial years		
8.	Copy of Valid EPF Registration Certificate with copies of challan, ECR, contribution slip and payment confirmation slip for the last three months of at least 300 persons (Should be registered for at least 300 persons under the establishment);		
9.	Copy of Valid ESI Registration Certificate with copies of challan, ECR, contribution slip and payment confirmation slip for the last three months of at least 300 persons (Should be registered for at least 300 persons under the establishment);		
10.	Copy of Valid PSARA License (in case of Security Services)/ Labour License		
11.	Copy of Valid Labour License for minimum 300 persons		
12.	Application-Technical Bid duly filled in		
13.	Undertaking regarding current litigation, debarring ,expelling ,black listing or abandonment of work by the tenderer (Annexure-B)		
14.	Undertaking regarding pendency of any judicial proceeding for any criminal offences (Annexure-C)		
15.	Declaration(Annexure-A)		
16.	Undertaking regarding Disbursement of Wages/Salary to the staffs before being reimbursed by the Municipality (Annexure-D)		
17.	Financial details of the bidder along with all the supportive documents such as copies of income/ Expenditure statement and Balance Sheet indicating the annual turnover for the last 3 Financial years duly certified by a chartered Accountant (Average Annual Turnover of Rs.300.00 lakhs)		
18.	Number of man power engaged in last 3 years in different organizations		

Disc

19.	Power of Attorney in favour of the person signing the bid on behalf of the bidder if any.		
20.	List of completed/ on-going assignments of manpower providing on outsourcing nature of value Rs.20.00 lakhs or more (past experience details) along with the copies of work orders for the respective assignments from the authorities		
21.	Satisfactory work Performance Certificates from previous assignments		
22.	Certified extracts of the Bank Account containing transactions during last three years		
23.	Copy of ISO 9001:2015 , ISO 14001 : 2015 & ISO 45001:2018 certificate in favour of the agency		
24.	Affidavit in original regarding authenticity of submitted documents		
25.	Tender Document with each page duly signed and sealed by the authorized signatory of the agency in token of their acceptance of the terms and conditions		
26.	Geographical Presence in Odisha / in Multiple states performing Similar kind of work		
FINANCIAL BID (ORIGINAL)			
27.	Duly filled in Financial Bid form		

It is to be ensured that:

- All information has been submitted as per the prescribed format only.
- Each part has been separately bound with no loose sheets and each page of all the three parts are page numbered along with Index Page.
- All pages of the proposal needs to be sealed and signed by the authorized representative.

Authorized Signatory (In full and initials): _____

Name and Designations with Date and Seal: _____

AS

TERMS & CONDITIONS

GENERAL

1. The Agreement shall commence from dt.1.4.2025 and shall continue till dt.31.3.2026 unless it is curtailed or terminated by the authority owing to deficiency of service, sub-standard quality of manpower deployed, breach of contract etc or change in requirements.
2. The Agreement shall automatically expire on dt.31.3.2026 unless extended further by the mutual consent of the Manpower Service Provider and Bhadrak Municipality.
3. The Agreement may be extended, on the same terms and conditions or with some additions / deletions / modifications, for a further specific period mutually agreed upon by the Manpower Service Provider and the Bhadrak Municipality.
4. The Manpower Service Provider shall not be allowed to transfer, assign, pledge or subcontract its rights and liabilities under this Agreement to any other agency or organization by whatever name be called without the prior written consent of the Authority.
5. The Municipality, at present, has tentative urgent requirement of
 - 210 No's un-skilled man power
 - 10 No's semi-skilled man power
 - 20 No's skilled man power
 - 2 No's highly skilled man power.

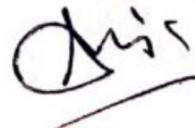
The requirement of the Municipality may further increase or decrease marginally, during the period of initial contract also and the tenderer would have to provide additional manpower services, if required, on the same terms and conditions.

6. The Manpower Service Provider will be bound by the details furnished by it to the Bhadrak Municipality while submitting the tender or at subsequent stage. In case, any of such documents furnished by it is found to be false at any stage, it would be deemed to be a breach of terms of Agreement making it liable for legal action besides termination of the Agreement.
7. The Authority reserves the right to terminate the Agreement during initial period also after giving **One Months'** notice to the Manpower Service Provider.
8. The persons deployed shall be required to report for work in time as may be fixed to the Executive Officer, Bhadrak Municipality or such other Officer as may have been kept in charge of the Office Establishment of the Office concerned and would leave at the time as may be fixed and may also require to work beyond the fixed time for which he would not be paid any extra remuneration. In case, the person deployed remains absent on a particular day or comes late / leaves early on three occasions, proportionate deduction from the remuneration for one day will be made.
9. The person deployed may be called on holidays to attend duty for which he/she shall be paid extra remuneration as per the approved rate by this office on attending such duty.
10. The Manpower Service Provider shall nominate a coordinator who shall be responsible for immediate interaction

Handwritten signature

with the Municipality so that optimal services of the persons deployed could be availed without any disruption.

11. The entire financial liability in respect of manpower services deployed in the Municipality shall be that of the Manpower Service Provider and the Municipality will in no way be liable. It will be the responsibility of the Manpower Service Provider to pay to the person deployed a sum not less than the minimum rate quoted in the financial bid and adduce such evidence as may be required by the Bhadrak Municipality.
12. For all intents and purposes, the Manpower Service Provider shall be the "Employer" within the meaning of different Rules & Acts in respect of manpower so deployed. The persons deployed by the Manpower Service Provider shall not have any claim whatsoever like employer and employee relationship against the Bhadrak Municipality.
13. The Manpower Service Provider shall be solely responsible for the redressal of grievances or resolution of disputes relating to persons deployed. The Bhadrak Municipality shall, in no way, be responsible for settlement of such issues whatsoever. In case the grievances of the deployed person are not attended to by the Manpower Service Provider the deployed persons can place their grievance before a Joint Committee consisting of the Executive Officer or a representative of the Bhadrak Municipality and an Authorized representative of the Manpower Service Provider.
14. The Bhadrak Municipality shall not be responsible for any financial loss or any injury to any person deployed by the Manpower Service Provider in the course of their performing the functions / duties, or for payment towards any compensation.
15. The persons deployed by the Manpower Service Provider shall not claim nor shall be entitled to pay, perks and other facilities admissible to regular / confirmed employees during the currency or after expiry of the Agreement.
16. In case of termination of this Agreement on its expiry or otherwise, the persons deployed by the Manpower Service Provider shall not be entitled to and shall have no claim for any absorption in regular or other capacity.
17. The person deployed shall not claim any benefit or compensation or absorption or regularization of deployment with office under the provision of rules and Acts. Undertaking from the person deployed to this effect shall be required to be submitted by the Manpower Service Provider.
18. The Manpower Service Provider must be registered with the concerned Govt. Authorities, i.e. Labour Commissioner, Provident Fund Authorities, Employees State Insurance Corporation etc., and a copy of the registration should be submitted. The Manpower Service Provider shall comply with all the legal requirements for obtaining License under Contract Labour (Regulations and Abolition) Act, 1970 if any, at his own part and cost. *
(* Note: - Registration/License under the Contract Labour (Regulation and Abolition) Act, 1970 is applicable to Manpower Service Provider employing more than 20 workmen)
19. The Manpower Service Provider shall provide a substitute well in advance if there occurs any probability of the person leaving the job due to his / her own personal reasons. The payment in respect of the overlapping period of the substitute shall be the responsibility of the Manpower Service Provider. The Manpower Service Provider shall be responsible for contributions towards Provident Fund and Employees State Insurance, wherever applicable.
20. In case of poor performance or indiscipline attitude/activities of any manpower, Bhadrak Municipality will inform the agency to withdraw the person/ persons and replace immediately, to the satisfaction of the Municipality. The payment in respect of the overlapping period of the substitute shall be the responsibility of the Manpower Service Provider.



21. The Service Provider shall ensure that the manpower deployed by it are disciplined and do not participate in any activity detrimental to the interest of the Authority. The service provider should also ensure that persons to be deployed are not alcoholic, drug addict and not indulge in any activity prejudice to the interest of the Bhadrak Municipality.
22. The agency shall be responsible for supervision and monitoring of the manpower engaged, on regular basis. The Agency shall also be responsible to extract maximum output of work entrusted to each and every persons deployed by him. The agency shall at all times indemnify and agree and undertake to defend and hold Bhadrak Municipality, harmless against all liabilities, damages, losses, expenses, claims, suits, proceedings, judgements, settlements, actions, costs of any nature whatsoever, whether directly or indirectly arising out of agreement executed between the agency and Bhadrak Municipality.
23. The persons to be deployed by the Manpower Service Provider should be above **18 years of age & not exceeding 60 years** and as well as physically & mentally sound to perform the duties. The upper age limit may be relaxed in suitable cases.
24. The persons deployed by the Manpower Service Provider should have good police records and no criminal case should be pending against them. The Agency shall submit a certificate to this effect.
25. The persons deployed should be polite, cordial and efficient while handling the assigned work and their actions should promote good will and enhance the image of the Department or office concerned. The Manpower Service Provider shall be responsible for any act of indiscipline on the part of the persons deployed.
26. The Manpower Service Provider shall indemnify Bhadrak Municipality against all claims which may be made under the Minimum Wages Act, Provident Fund Act, ESI Act, Payment of Bonus Act, Industrial Dispute Act, Payment of Wages Act or any Statutory modifications thereof.
27. The Manpower Service Provider shall provide at its own cost personal safety equipment, safety belt, Gum Boots, Line tester, Helmets, Raincoats, Photo ID cards, Reflective Jacket to the staffs to be deployed for Sanitation activities depicting the logo of the Municipality & the MSPA, Uniform as may be decided by the authority depicting the logo of the Bhadrak Municipality & the Manpower Service Provider and Torch Light etc. to his workmen for smooth discharge of responsibilities as entrusted to them once in a year. In case of failure to supply the above personal safety equipment to the workers on part of the Manpower Service Provider, the same shall be supplied by the Municipality and cost thereof shall be recovered from the unpaid bill/Security deposit/Performance security deposit of the Manpower Service Provider. Penalty as may be decided by the Municipality shall be levied on the MSPA in case it is found that its workers are not using the safety equipment's, ID card, Uniform with jacket etc during discharge of their duties, which shall be deducted from the unpaid bill/Security deposit/Performance security deposit of the MSPA.
28. The authority shall not be liable for any compensation in case of any fatal injury/ death caused to any manpower while performing/ discharging his duties/ for inspection or otherwise.
29. In case of any theft or pilferages, loss or other offences, the service provider will investigate and submit the report to the Authority and maintain liaison with the police. FIR will be lodged by the authority, wherever necessary. If need be, joint enquiry comprising of both the parties shall be conducted for fixing of responsibility.
30. In case of any loss caused to the Authority due to lapse on part of the personnel discharging duties, the same

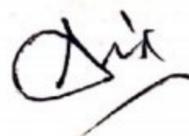


shall be borne by the service provider. Bhadrak Municipality shall have the right to deduct appropriate amount from the bill of the service provider. In case of frequent lapses on the part of the personnel deployed by the service provider, the Authority shall be within its right to terminate the contract or take any other action without assigning any reason whatsoever.

31. The Manpower Service Provider shall be responsible for any accidents caused to the workers and damage to the equipment during the period of contract. Bhadrak Municipality shall in no way be held responsible for any of the accidents.
32. The Manpower Service Provider shall follow the provisions of Industrial Disputes Act and responsible for any disputes arising with the worker.
33. For any failure of implementing the statutory rules and regulations by the Manpower Service Provider, Bhadrak Municipality reserves the right to recover the same from the unpaid bills and security deposit of the Manpower Service Provider.
34. Any violation in part of the Manpower Service Provider towards payment of wages, EPF/ESI Contributions, Leave salary and Bonus as per Act and agreement if, brought to the notice of the authority of Bhadrak Municipality, it would be referred to Labour Department for taking legal action against the Manpower Service Provider and without prejudice to the right of Bhadrak Municipality to terminate the contract in such cases.

LEGAL

35. The persons deployed shall, during the course of their work be privy to certain qualified documents and information which they are not supposed to divulge to third parties. In view of this, they shall be required to take oath of confidentiality and breach of this condition shall make the Manpower Service Provider as well as the person deployed liable for penal action under the applicable laws besides, action for breach of contract.
36. The Manpower Service Provider shall be responsible for compliance of all statutory provisions relating to minimum wages payable to different types of worker in respect of the persons deployed by it in the Bhadrak Municipality. Bhadrak Municipality shall have no liability in this regard.
37. The Manpower Service Provider shall also be liable for depositing all taxes, levies, Cess etc. on account of service rendered by it to the Bhadrak Municipality to the concerned tax collection authorities, from time to time, as per the rules and regulations in the matter. Attested Xerox copies of such documents shall be furnished to the Bhadrak Municipality.
38. The man Power service provider shall ensure social security compliance in respect of all outsourced employees in accordance with Letter No.6456/dt.5.8.21 issued by the Govt of Odisha in Labour & ESI Department wherein it is mandated to issue monthly pay slip to all manpower engaged by the Agency in the prescribed format.
39. The Manpower Service Provider shall maintain all statutory registers under the Law and shall produce the same, on demand, to the authority of the Bhadrak Municipality or any other authority under Law. The Manpower Service Provider shall maintain complete official records of disbursement of wages/ salary showing details of all supporting documents such as ESI, EPF etc. in respect of manpower deployed for the purpose. The Service Provider shall also maintain personal files in respect of all the staff that are deployed in Bhadrak Municipality. The personal file shall invariable consist of personal details such as name, address, date of birth, sex, residential address (temporary/permanent), Copy of Aadhaar No, Mobile No, Bank Account, EPF/ESIC Details etc.



40. The Tax deduction at Source (T.D.S.) shall be done as per the provisions of all Acts/Rules including Income Tax Act / Rules, as amended, from time to time and a certificate to this effect shall be provided by the Bhadrak Municipality.
41. In case, the Manpower Service Provider fails to comply with any liability under appropriate law, and as a result thereof, Bhadrak Municipality is put to any loss / obligation monetary or otherwise, Bhadrak Municipality will be entitled to get itself reimbursed out of the outstanding bills or the Performance Security Deposit of the Manpower Service Provider, to the extent of the loss or obligation in monetary terms.
42. The Agreement is liable to be terminated because of non-performance, deviation of terms and conditions of contract, non-payment of remuneration of employed persons and non-payment of statutory dues. Bhadrak Municipality will have no liability towards non-payment of remuneration to the persons employed by the Manpower Service Provider and the outstanding statutory dues of the service provider to statutory authorities. If any loss or damage is caused to the Bhadrak Municipality by the persons deployed the same shall be recovered from the unpaid bills or adjusted from the Performance Security Deposit.
43. The agreement can be terminated by either party by giving one month's notice in advance. If the agency fails to give one month's notice in writing for termination of the agreement then one month's wages and any amount due to the service provider will be recovered by forfeiture of EMD/ISD/performance security.

FINANCIAL

44. The Technical Bid should be accompanied with the specified EMD in the manner as prescribed in this document failing which the tender shall be rejected out rightly.
45. The successful tenderer will have to deposit initial security deposit amount of **Rs.4, 10,000.00** in shape of Fixed Deposit Receipt (FDR) made in the name of the agency but hypothecated to the Executive Officer, Bhadrak Municipality, covering beyond **one year** of the period of contract. In case if the agency fails to deploy the required manpower against the initial requirement within 15 days from the date of placing the order, the ISD shall stand forfeited without giving any further notice. In case, the contract is further extended beyond the initial period, the FDR will have to be accordingly renewed by the successful tenderer.
46. The successful tenderer will have to deposit a Performance Security Deposit of **Rs.30.00 lakh (Rupees Thirty Lakhs)** only in the form of Bank Guarantee from only Nationalized Bank drawn in favour of the Executive Officer, Bhadrak Municipality covering beyond **one year** of the period of contract. In case, the contract is further extended beyond the initial period, the Bank guarantee will have to be accordingly renewed by the successful tenderer. **The successful bidder in case of local MSME will have to deposit 25% of the stipulated performance security by way of Bank Guarantee from any nationalized/ scheduled bank in favour of Executive Officer, Bhadrak Municipality.**
47. In case of breach of any terms and conditions attached to this agreement, the Performance Security Deposit, security deposit & EMD of the Manpower Service Provider shall liable to be forfeited besides annulment of the Agreement.
48. The Manpower Service Provider shall raise the bill, in triplicate, along with attendance sheet duly verified by the Executive Officer; Bhadrak Municipality or his authorized staff in respect of the persons deployed and submit the same to the prescribed authority in the first week of the succeeding month. The salary should be first disbursed by the agency to all the deployed persons through on-line to their respective Bank Account by the first week of the

succeeding month only after which the payment will be released by the Municipality to the Man power service provider (Copy of the disbursement statement /Bank statement of the Agency in support of payment made to each staff to be enclosed along with the bill).

49. The Service provider will have to deposit the remuneration of the deployed manpower for the concerned billing period in their respective bank account through online transfer and submit the details to the authority for necessary records.
50. The claims in bills regarding Employees State Insurance, Provident Fund, and Service Tax etc. should be necessarily accompanied with documentary proof pertaining to the concerned bill month. A requisite portion of the bill or whole of the bill amount shall be held up till such proof is furnished, at the discretion of the Bhadrak Municipality.
51. The Basic wage including Employee's share of EPF & ESI of the persons deployed shall not be less than the minimum wage rate fixed by the Govt of Odisha in Labour & ESI Department from time to time. The differential amount of wage shall be paid by the Municipality as and when the minimum wage rate is revised by the Govt. **The EPF, ESI and GST rate shall be applicable as fixed by the Govt from time to time.**
52. The Man Power Service Provider agency shall quote **the service charges not less than 3.85% on basic labour wages per person per day** in Column No.7 of the Financial Bid Application towards carrying out the service. Bids from agencies quoting service charges below this prescribed rate will be rejected outright.
53. The amount of penalty calculated **@ Rs.1000.00 per day** on account of delay, if any, in providing suitable substitute for the period beyond three working days by the Manpower Service Provider shall be deducted from its monthly bills in the succeeding month.
54. The Authority reserves the right to add, modify, withdraw or relax any of the terms and condition mentioned above so as to overcome the problem encountered at a later stage.
55. In the event of any dispute arising in respect of the clauses of the agreement, the same shall be resolved through negotiation. Alternatively the dispute shall be referred to the next higher authority or controlling officer for his decision and the same shall be binding on all parties'.
56. Pending submission of/and or decision on a dispute and/or until the arbitral award is published the parties shall continue to perform their respective obligations under this contract agreement which shall be without prejudice to a final adjustment in accordance with such award.
57. All disputes shall be under the jurisdiction of the court located at Bhadrak only.
58. The successful bidder will enter into an agreement with Bhadrak Municipality for supply of suitable and qualified manpower as per requirement on the above terms and conditions.

DOCUMENTS TO BE PROVIDED WITH THE TECHNICAL BID

1. Application – Technical Bid;
2. Attested copy of registration of agency;
3. Bid document cost
4. **EMD/Security Deposit as specified**
5. Certified copy of the statement of bank account of the agency for the last three years;

6. Attested copy of PAN Card;
7. Attested copy of the latest IT returns filed by agency for the last three financial years;
8. Attested copy of GST registration certificate with up to date GST clearance certificate;
9. Attested copy of the P.F. registration letter / certificate with copies of challan, ECR, contribution slip and payment confirmation slip for the last three months of at least 300 persons (Should be registered for at least 300 persons under the establishment);
10. Attested copy of the E.S.I. registration letter / certificate with copies of challan, ECR, contribution slip and payment confirmation slip for the last three months of at least 300 persons (Should be registered for at least 300 persons under the establishment);
11. Certified documents for engagement average annual number of manpower engaged in different organizations for the last 3 years.
12. Certified documents in support of the Financial turnover of the agency for the last three years duly certified by a chartered Accountant (average annual turnover should be **Rs.3.00 crores or more**)
13. Certified documents in support of entries in Technical Bid application;
14. Attested Copy of valid license under PSARA Act, 2005 (in case of Security Service)
15. Attested copy of valid Labour License from appropriate authority;
16. Copies of work orders of value more than **Rs.20.00 lakhs** from the previous organisations for providing manpower services during last **Three years especially in the field of Sanitation /man power service providing** activities in any ULB/Government/ Semi Government/ Government Undertaking/ PSU/Corporates.
17. Attested copy of documents regarding Geographical Presence in Odisha/ Multiple states
18. Undertaking regarding de-barring/ non-blacklisting by any organization (On stamp paper)
19. Undertaking regarding non-pending of any judicial proceedings (On bidder's letter head)
20. Copy of ISO 9001:2015, **ISO 14001 : 2015** & ISO 45001:2018 certificates in favour of the agency.
21. Affidavit in original regarding authenticity of submitted documents
22. Undertaking for disbursement of wages/salary to the respective bank account of all the deployed persons through on-line transfer by the first week of the succeeding month before being reimbursed by the Municipality and submission of wage/salary disbursement statement staff wise along with the claimed bill for the month before being reimbursement by the Municipality.
23. Copy of the terms and conditions at pages..... in Tender Document with each page duly signed and sealed by the authorized signatory of the agency in token of their acceptance.

DOCUMENTS TO BE SUBMITTED BY THE SUCCESSFUL AGENCY BEFORE DEPLOYMENT OF MANPOWER

1. List of Manpower shortlisted by agency for deployment in Bhadrak Municipality, containing full details i.e. date of birth, marital status, address, Aadhaar Card No, educational qualification etc.
2. Bio-data of all persons.
3. Any other document considered relevant.

DM

AGREEMENT

This Agreement is made on this _____ day of _____ Between the Bhadrak Municipality represented by its Executive Officer here-in- after referred to as the "Authority" which expression shall, where the context so requires or admits, also include its successors or assignees of the one part;

And

M/s _____ represented by Sri _____, here-in-after called the "Manpower Service Provider" which expression shall, where the context so requires or admits, also include its successors or assignees of the other part.

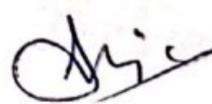
Whereas, the "Authority" desires that the services of manpower are required in Bhadrak Municipality;

And whereas the "Manpower Service Provider" has offered its willingness to the same in conformity with the Provisions of this agreement;

And whereas the "Authority" has finalized the rate as per the terms and conditions of the agreement to the "Manpower Service Provider".

Now this agreement witnesses as below:-

1. That the Annexure containing the Terms and Conditions shall be deemed to form and to be read and construed as part of this agreement.
2. That in consideration of the payment to be made by the "Authority" to the "Manpower Service Provider", the "Manpower Service Provider" hereby agrees with the "Authority" to provide personnel to be engaged in the Bhadrak Municipality in conformity with the provisions of the Terms and Conditions.
3. That the "Authority" hereby further agrees to pay the "Manpower Service Provider" the contract price at the time and in the manner prescribed in the said Terms and Conditions.
4. That in the event of any dispute that may arise it shall be settled as per the Terms and Conditions of the contract.
5. That this agreement is valid up to _____ unless otherwise extended for a further period by both the parties to the agreement.



IN WITNESS WHEREOF the parties have caused their respective common seals to be here unto affixed or have here unto set their respective hands and seals on the day and year first written above.

**Signature of the officer
authorised to sign on behalf of
Manpower Service Provider**

**Signature of the Authority
An officer acting in the premises
for and on behalf of the Bhadrak Municipality.**

In the presence of witness:-

Witness

1. Name:

1.Name:

Address:

Address:

2. Name:

2. Name:

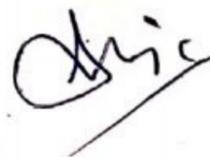
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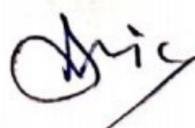
TERMS & CONDITIONS OF THE AGREEMENT

1. The Agreement shall commence from dt.1.4.2025 and shall continue till dt.31.3.2026 unless it is curtailed or terminated by the authority owing to deficiency of service, sub-standard quality of manpower deployed, breach of contract etc. or change in requirements
2. The Agreement shall automatically expire on dt.31.3.2026 unless extended further by the mutual consent of the Manpower Service Provider and the Authority.
3. The Agreement may be extended, on the same terms and conditions or with some additions / deletions / modifications, for a further specific period mutually agreed upon by the Manpower Service Provider and the Authority.
4. The Manpower Service Provider shall not be allowed to transfer, assign, pledge or subcontract its rights and liabilities under this Agreement to any other agency or organization by whatever name be called without the prior written consent of the Authority.
5. The Manpower Service Provider will be bound by the details furnished by it to the Authority while submitting the tender or at subsequent stage. In case, any of such documents furnished by it is found to be false at any stage, it would be deemed to be a breach of terms Agreement making it liable for legal action besides termination of the Agreement.
6. The Authority reserves the right to terminate the Agreement during initial period also after giving 30 days notice to the Manpower Service Provider.
7. The persons deployed shall be required to report for work in time as may be fixed to the Executive Officer, Bhadrak Municipality or such other Officer as may have been kept in charge of the Office Establishment of the Office concerned and would leave at the time as may be fixed and may also require to work beyond the fixed time for which he would not be paid any extra remuneration. In case, the person deployed remains absent on a particular day or comes late / leaves early on three occasions, proportionate deduction from the remuneration for one day will be made.
8. The person deployed may be called on holidays to attend duty and shall be paid extra remuneration as per the approved rate by this office on attending such duty.
9. The Manpower Service Provider shall nominate a coordinator who shall be responsible for immediate interaction with the Department so that optimal services of the persons deployed could be availed without any disruption.
10. The entire financial liability in respect of manpower services deployed in the Municipality shall be that of the Manpower Service Provider and the Municipality will in no way be liable. It will be the responsibility of the Manpower Service Provider to pay to the person deployed a sum not less than the minimum rate quoted in the financial bid and adduce such evidence as may be required by the Bhadrak Municipality.
11. For all intents and purposes, the Manpower Service Provider shall be the "Employer" within the meaning of different Rules & Acts in respect of manpower so deployed. The persons deployed by the Manpower Service Provider shall not have any claim whatsoever like employer and employee relationship against the Bhadrak Municipality.
12. The Manpower Service Provider shall be solely responsible for the redressal of grievances or resolution of disputes relating to persons deployed. The Bhadrak Municipality shall, in no way, be responsible for settlement of such issues whatsoever. In case the grievances of the deployed person are not attended to by the Manpower Service



Provider the deployed persons can place their grievance before a Joint Committee consisting of the Executive Officer or a representative of the Bhadrak Municipality and an Authorized representative of the Manpower Service Provider.

13. The Bhadrak Municipality shall not be responsible for any financial loss or any injury to any person deployed by the Manpower Service Provider in the course of their performing the functions / duties, or for payment towards any compensation.
14. The persons deployed by the Manpower Service Provider shall not claim nor shall be entitled to pay, perks and other facilities admissible to regular / confirmed employees during the currency or after expiry of the Agreement.
15. In case of termination of this Agreement on its expiry or otherwise, the persons deployed by the Manpower Service Provider shall not be entitled to and shall have no claim for any absorption in regular or other capacity.
16. The person deployed shall not claim any benefit or compensation or absorption or regularization of deployment with office under the provision of rules and Acts. Undertaking from the person deployed to this effect shall be required to be submitted by the Manpower Service Provider.
17. The Manpower Service Provider must be registered with the concerned Govt. Authorities, i.e. Labour Commissioner, Provident Fund Authorities, Employees State Insurance Corporation etc., and a copy of the registration should be submitted. The Manpower Service Provider shall comply with all the legal requirements for obtaining License under Contract Labour (Regulations and Abolition) Act, 1970 if any, at his own part and cost, if required under the Act.
18. The Manpower Service Provider shall provide a substitute well in advance if there occurs any probability of the person leaving the job due to his/her own personal reasons. The payment in respect of the overlapping period of the substitute shall be the responsibility of the Manpower service Provider. The Manpower Service Provider shall be responsible for contributions towards Provident Fund and Employees State Insurance, wherever applicable.
19. In case of poor performance or indiscipline attitude/activities of any manpower, Bhadrak Municipality will inform the agency to withdraw the person/ persons and replace immediately, to the satisfaction of the Municipality. The payment in respect of the overlapping period of the substitute shall be the responsibility of the Manpower Service Provider
20. The Service Provider shall ensure that the manpower deployed by it are disciplined and do not participate in any activity detrimental to the interest of the Authority. The service provider should also ensure that persons to be deployed are not alcoholic, drug addict and not indulge in any activity prejudice to the interest of the Bhadrak Municipality.
21. The agency shall be responsible for supervision and monitoring of the manpower engaged, on regular basis. The Agency shall also be responsible to extract maximum output of work entrusted to each and every persons deployed by him. The agency shall at all times indemnify and agree and undertake to defend and hold Bhadrak Municipality, harmless against all liabilities, damages, losses, expenses, claims, suits, proceedings, judgements, settlements, actions, costs of any nature whatsoever, whether directly or indirectly arising out of agreement executed between the agency and Bhadrak Municipality.
22. The persons to be deployed by the Manpower Service Provider should be above 18 years of age & not exceeding 60 years and as well as physically & mentally sound to perform the duties. The upper age limit may be relaxed in suitable cases.
23. The persons deployed by the Manpower Service Provider should have good police records and no criminal case should be pending against them. The Agency shall submit a certificate to this effect.



24. The persons deployed should be polite, cordial and efficient while handling the assigned work and their actions should promote good will and enhance the image of the Department or office concerned. The Manpower Service Provider shall be responsible for any act of indiscipline on the part of the persons deployed.
25. The Manpower Service Provider shall indemnify Bhadrak Municipality against all claims which may be made under the Minimum Wages Act, Provident Fund Act, ESI Act, Payment of Bonus Act, Industrial Dispute Act, Payment of Wages Act or any Statutory modifications thereof.
26. The Manpower Service Provider shall provide at its own cost personal safety equipment, safety belt, Gum Boots, Line tester, Helmets, Raincoats, Photo ID cards, Uniform as may be decided by the authority displaying the logo of the Bhadrak Municipality & the Manpower Service Provider and Torch Light etc. to his workmen for smooth discharge of responsibilities as entrusted to them once in a year. In case of failure to supply the above personal safety equipment to the workers on part of the Manpower Service Provider, the same shall be supplied by the Municipality and cost thereof shall be recovered from the unpaid bill/Security deposit/Performance security deposit of the Manpower Service Provider. Penalty as may be decided by the Municipality shall be levied on the MSPA in case it is found that its workers are not using the safety equipment's, ID card, Uniform with jacket etc during discharge of their duties, which shall be deducted from the unpaid bill/Security deposit/Performance security deposit of the MSPA.
27. The authority shall not be liable for any compensation in case of any fatal injury/ death caused to any manpower while performing/ discharging his duties/ for inspection or otherwise.
28. In case of any theft or pilferages, loss or other offences, the service provider will investigate and submit the report to the Authority and maintain liaison with the police. FIR will be lodged by the authority, wherever necessary. If need be, joint enquiry comprising of both the parties shall be conducted for fixing of responsibility.
29. In case of any loss caused to the Authority due to lapse on part of the personnel discharging duties, the same shall be borne by the service provider. Bhadrak Municipality shall have the right to deduct appropriate amount from the bill of the service provider. In case of frequent lapses on the part of the personnel deployed by the service provider, the Authority shall be within its right to terminate the contract or take any other action without assigning any reason whatsoever.
30. The Manpower Service Provider shall be responsible for any accidents caused to the workers and damage to the equipment during the period of contract. Bhadrak Municipality shall in no way be held responsible for any of the accidents.
31. The Manpower Service Provider shall follow the provisions of Industrial Disputes Act and responsible for any disputes arising with the worker.
32. For any failure of implementing the statutory rules and regulations by the Manpower Service Provider, Bhadrak Municipality reserves the right to recover the same from the unpaid bills and security deposit of the Manpower Service Provider.
33. Any violation in part of the Manpower Service Provider towards payment of wages, EPF/ESI Contributions, Leave salary and Bonus as per Act and agreement if, brought to the notice of the authority of Bhadrak Municipality, it would be referred to Labour Department for taking legal action against the Manpower Service Provider and without prejudice to the right of Bhadrak Municipality to terminate the contract in such cases.

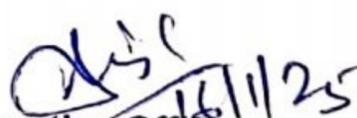


34. The persons deployed shall, during the course of their work be privy to certain qualified documents and information which they are not supposed to divulge to third parties. In view of this, they shall be required to take oath of confidentiality and breach of this condition shall make the Manpower Service Provider as well as the person deployed liable for penal action under the applicable laws besides, action for breach of contract.
35. The Manpower Service Provider shall be responsible for compliance of all statutory provisions relating to minimum wages payable to different types of worker in respect of the persons deployed by it in the Bhadrak Municipality. The Municipality shall have no liability in this regard.
36. The Manpower Service Provider shall also be liable for depositing all taxes, levies, Cess etc. on account of service rendered by it to the Bhadrak Municipality to the concerned tax collection authorities, from time to time, as per the rules and regulations in the matter. Attested Xerox copies of such documents shall be furnished to the Bhadrak Municipality.
37. The man Power service provider shall ensure social security compliance in respect of all outsourced employees in accordance with Letter No.6456/dt.5.8.21 issued by the Govt of Odisha in Labour & ESI Department wherein it is mandated to issue monthly pay slip to all manpower engaged by the Agency in the prescribed format.
38. The Manpower Service Provider shall maintain all statutory registers under the Law and shall produce the same, on demand, to the authority of the Bhadrak Municipality or any other authority under Law. The Manpower Service Provider shall maintain complete official records of disbursement of wages/ salary showing details of all supporting documents such as ESI, EPF etc. in respect of manpower deployed for the purpose. The Service Provider shall also maintain personal files in respect of all the staff that are deployed in Bhadrak Municipality. The personal file shall invariable consist of personal details such as name, address, date of birth, sex, residential address (temporary/permanent), Copy of Aadhaar No, Mobile No, Bank Account, EPF/ESIC Details etc.
39. The Tax deduction at Source (T.D.S.) shall be done as per the provisions of all Acts/Rules including Income Tax Act / Rules, as amended, from time to time and a certificate to this effect shall be provided by the Bhadrak Municipality.
40. In case, the Manpower Service Provider fails to comply with any liability under appropriate law, and as a result thereof, Bhadrak Municipality is put to any loss / obligation monetary or otherwise, Bhadrak Municipality will be entitled to get itself reimbursed out of the outstanding bills or the Performance Security Deposit of the Manpower Service Provider, to the extent of the loss or obligation in monetary terms.
41. The Agreement is liable to be terminated because of non-performance, deviation of terms and conditions of contract, non-payment of remuneration of employed persons and non-payment of statutory dues. Bhadrak Municipality will have no liability towards non-payment of remuneration to the persons employed by the Manpower Service Provider and the outstanding statutory dues of the service provider to statutory authorities. If any loss or damage is caused to the Bhadrak Municipality by the persons deployed the same shall be recovered from the unpaid bills or adjusted from the Performance Security Deposit.
42. The agreement can be terminated by either party by giving one month's notice in advance. If the agency fails to give one month's notice in writing for termination of the agreement then one month's wages and any amount due to the service provider will be recovered by forfeiture of performance security
43. In case of breach of any terms and conditions of the agreement, the Performance Security Deposit & EMD of the Manpower Service Provider shall be liable to be forfeited besides annulment of the Agreement.
44. The Manpower Service Provider shall raise the bill, in triplicate, along with attendance sheet duly verified by the Executive Officer; Bhadrak Municipality or his authorized staff in respect of the persons deployed and submit the same to the prescribed authority in the first week of the succeeding month. The salary should be first disbursed by



the agency to all the deployed persons through on-line to their respective Bank Account by the first week of the succeeding month only after which the payment will be reimbursed by the Municipality to the Man power service provider (Copy of the disbursement statement /Bank statement of the Agency in support of payment made to each staff to be enclosed along with the bill).

45. The Service provider will have to deposit the remuneration of the deployed manpower for the concerned billing period in their respective bank account through online transfer and submit the details to the authority for necessary records.
46. The claims in bills regarding Employees State Insurance, Provident Fund, and Service Tax etc. should be necessarily accompanied with documentary proof pertaining to the concerned bill month. A requisite portion of the bill or whole of the bill amount shall be held up till such proof is furnished, at the discretion of the Bhadrak Municipality.
47. The Basic wage including Employee's share of EPF & ESI of the persons deployed shall not be less than the minimum wage rate fixed by the Govt of Odisha in Labour & ESI Department from time to time. The differential amount of wage shall be paid by the Municipality as and when the minimum wage rate is revised by the Govt. The EPF, ESI and GST rate shall be applicable as fixed by the Govt from time to time.
48. The amount of penalty calculated @ Rs. ~~500~~^{1000.00} per day on account of delay, if any, in providing a suitable substitute for the period beyond three working days by the Manpower Service Provider shall be deducted from its monthly bills in the succeeding month.
49. The Authority reserves the right to add, modify, withdraw or relax any of the terms and condition mentioned above so as to overcome the problem encountered at a later stage.
50. In the event of any dispute arising in respect of the clauses of the agreement the same shall be resolved through negotiation. Alternatively the dispute shall be referred to the next higher authority or controlling officer for his decision and the same shall be binding on all parties.
51. All disputes shall be under the jurisdiction of the court located at Bhadrak only.


Executive Officer
Bhadrak Municipality

BANK GUARANTEE FROMAT FOR PERFORMANCE SECURITY

To

**The Executive Officer
Bhadrak Municipality**

WHEREAS.....(name and address of the Manpower Service Provider Agency) (hereinafter called "the MSPA") has undertaken, in pursuance of contract No/LOA No.....dated.....for providing manpower service to Bhadrak Municipality (hereinafter called "the contract").

AND WHEREAS it has been stipulated by you in the said contract that the MSPA shall furnish you with a bank guarantee from a scheduled / nationalized bank for the sum of specified therein as performance guarantee for compliance with its obligations in accordance with the contract.

AND WHEREAS we have agreed to give the MSPA such a bank guarantee.

NOW THEREFORE we hereby affirm that we are guarantors and responsible to you, on behalf of the MSPA up to a total of(amount of the guarantee in words and figures), and we undertake to pay you, upon your first written demand declaring the MSPA to be in default under the contract and without cavil or argument, any sum or sums within the limits of (amount of guarantee) as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

We hereby waive the necessity of your demanding the said debt from the MSPA before presenting us with the demand.

We further agree that no change or addition to or other modification of the terms of the contract to be performed there under or of any of the contract documents which may be made between you and the MSPA shall in any way release us from any liability under this guarantee and we hereby waive notice of any such change, addition or modification.

This guarantee shall be valid until the..... Day of..... ,20.....

(Signature of the authorized officer of the Bank)

.....
Name and designation of the officer
.....
.....

Seal, name & address of the Bank and address of the Branch

