



OFFICE OF THE DISTRICT MEDICAL & PUBLIC HEALTH OFFICER, BHADRAK

Ph. No. 06784-251866, 219033 Fax -- 06784-251855

E-mail : [cdmobdk@rediffmail.com](mailto:cdmobdk@rediffmail.com), [dpmubha@ori.nic.in](mailto:dpmubha@ori.nic.in)



Open Tender No 4671 /DPMU /NHM/ Bhadrak / Dated. 14/05/18

Open Tender No 4671 / Bhadrak / Dated. 14.05.18

Sealed tenders are invited from the manufacturer, if no manufacturer unit is participating in the tender, their authorized distributor / supplier / agency will be consider for supply of Physiotherapy, Geriatric, Common Instrument & Equipment & Furniture The details list, terms and condition, specification of items wise are available in district website:- [www.bhadrak.nic.in](http://www.bhadrak.nic.in) can be downloaded or will be available at TSK, Bhadrak . Tender should be submitted in separate envelops by enclosing its technical bid cover (A) & commercial bid cover (B) tender document, required fees, EMD as mentioned & super scribe clearly tender No. & date, tenderer mobile No., Fax No. in the front of envelop. The last date & time of submission of bid 25.05.18 up to 9pm & the technical bid shall be opened on 26.05.2018 at 1PM.

The authority reserves the right to reject or accept all or any of the quotation without assigning any reasons thereof.

Sd/-M.A,Rasid

Chief District Medical & Public Health Officer,  
Bhadrak

Memo No 4672 Dated 14/05/18

Copy to Deputy Director I & PRO, Bhubaneswar, for publish the above Advertisement & submit the bills in NHM,DPM Unit, Bhadrak for payment.

Copy to Notice Board of DHH, Bhadrak / Colectoratate, Bhadrak / Municipality Office, Bhadrak / Court, Bhadrak for information and wide publication.

Five copies to be hanged / fixed in five conspicuous place of Bhadrak town.

*Jho*  
*14/5/18*  
Chief District Medical & Public Health Officer,  
Bhadrak

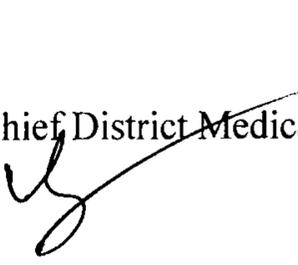
## SALE OF TENDER / BID DOCUMENT

A complete set of bidding documents may be purchased by prospective bidder on payment of a non refundable fee as indicate below in the form of demand draft in favour of **CDMO, Bhadrak payable at Bhadrak** from any Nationalized / Scheduled bank at the office of the CDMO, Bhadrak during office hours from 8AM to 1 PM on all working days as mentioned in the tender documents either in person or by post.

The bidder may download the tender documents directly from the Website:- [www.bhadrak.nic.in](http://www.bhadrak.nic.in) (all tenders). The tender cost fee of Rs. 1,000/- plus GST @ 5% (non refundable) by way of separate Demand Draft drawn in favour of CDMO, Bhadrak should be enclosed along with the technical bid. The bidders should specifically Super scribe "DOWNLOADED FROM THE WEBSITE". The Tender cost fee and the EMD amount should be submitted separately in separate Demand Draft. In case of any bid amendment and clarification, responsibility lies with the bidders to collect the same form the website or the office notice board before last date of purchase of tender document and the DM&PHO Bhadrak shall have no responsibility for any delay / omission on part of the bidder.

- |                          |                                    |
|--------------------------|------------------------------------|
| a) Price of bid document | Rs. 1,000/-+GST5% (Non refundable) |
| b) Postal Charges        | Rs. 300/- extra                    |

The tender paper will be rejected if the bidder changes any clause or Annexure of the bid document downloaded from the website.

  
14/5/18  
Chief District Medical & Public Health Officer,  
Bhadrak

**TENDER DOCUMENT, TERMS & CONDITIONS, SPECIFICATION FOR  
SUPPLY OF PHYSIOTHERAPY ,GERIATRIC,COMMON  
INSTRUMENT,EQUIPMENT & FURNITURE) FOR BHADRAK DISTRICT**

Name of the District :- **BHADRAK**

(Health & F.W. Deptt. Govt. of Orissa)

Tel. – 06784-251866, Fax-251355)

Open tender No 4671 Dated / CDM&PHO 14.05.18

Date of commencement of sale of the Bid document Dated:10.08.2018 from 8am to 5PM

Last date & time for sale of bid documents:-25.05.2018 UP TO 9AM

Last date & time of receipt of bid documents:-25.05.2018 UP TO 9AM

Date and time of opening of tender(Technical Bid):-26.05.2018 AT 1PM

Date and time of opening of tender(Price Bid):- 28.05.2018 AT 1PM

Place of opening of bid document and

Address for communication and:- **Chief District Medical &Public Health Officer,  
Bhadrak**

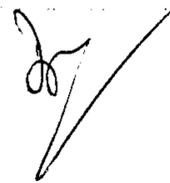
Receipt of bid documents:-

Tel:-06784/251866

Fax:- 06784/251855

E. Mail:- [cdmobdk@rediffmail.com](mailto:cdmobdk@rediffmail.com)

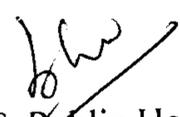
**OFFICE OF THE CHIEF DISTRICT MEDICAL &PUBLIC HEALTH OFFICER, BHADRAK**



## SECTION -II

### IMPORTANT INSTRUCTIONS TO BE NOTED CAREFULLY BY THE TENDERERS

1.	Purchaser	Health & F.W. Department
2.	Indenter	C.D.M. & PHO ,Bhadrak
3.	Consignee	List enclosed
4.	Delivery Period	Within <b>15 days</b> from issue of the work order.
5.	Mode of Delivery	By Air / Road / Rail
6.	Guarantee / Warranty	<b>Guarantee / Comprehensive warranty:</b> including spares, maintenance etc. for a period <b>2(two) years</b> from the date of installation & commissioning.
7.	EMD	Rs10000./-(Rupees Ten thousand) only per tender. The Earnest Money Deposit will be paid in the shape of demand Draft only in favour of C.D.M.O Bhadrak from any Nationalized / Scheduled Bank payable at Bhadrak
8.	Security Deposit (Performance Security)	The selected firm should submit the performance security in shape of Bank Draft from a Nationalized Bank in favour of C.D.M.O Bhadrak equal to the amount of 10% of the purchase order value (for equipments only) which will be deposited in RKS / ZSS account & will be returned back after completion of warranty period.
9.	Pre-qualification	<p><b>A.</b> Manufacturing units / Importers are eligible to participate in the tender provided, they have</p> <ul style="list-style-type: none"><li>(i) Valid manufacturing license / Import License.</li><li>(ii) Valid ISO certificate.</li><li>(iii) Product must be CE / US FDA etc certified as per Technical Specification (Section V)</li><li>(iv) Tenderer (Manufacturer/Importer) should have proof of supply of 10 nos or more of the quoted equipment(s) to any Govt. organization / Corporate Hospitals / PSU Hospitals / UN Agencies and certificate in support of that from the user in last 2 year.</li><li>(v) Proof of annual average turnover (Manufacturer) of Rs.1 crore or more in the last three (3) financial years (2014-15, 2015-16, 2017-18)</li><li>(vi) Proof of manufacturing of these equipments from last 3 years.</li><li>(vii) Manufacturing unit who has been blacklisted either by the Tender inviting authority or by any state Govt. or Central Govt. organization for the quoted item is not eligible to participate in the tender during the period of blacklisting.</li></ul> <p><b>B.</b> Authorized distributors on behalf of the manufacturer are eligible to participate in the tender provided:</p> <ul style="list-style-type: none"><li>(i) They submit manufacturer's authorization and power of attorney to transact business on behalf of the manufacturer as per the format at <b>Annexure - V</b>. The authorised distributor may raise bill, if specially authorised by the manufacturer.</li><li>(ii) The authorised distributor will submit all the documents in support of eligibility of the manufacturer as mentioned above in clause No. "A" along with the tender.</li></ul>

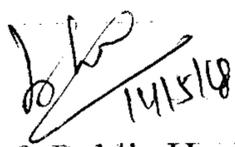
  
Chief District Medical & Public Health Officer,  
Bhadrak.

## SECTION -V

LIST OF ITEMS FOR QUOTATIONS:-

SL NO.	NAME OF ITEMS	Quantity Absolute Required	Rate	TAX Amount	Total amount	Remarks
1	SHORT WAVE DIATHERMY	1 NO (Specification enclosed)				
2	CERVICAL TRACTION (INTERMITTENT)	1 NO				
3	PELVIC TRACTION	1 NO				
4	TRANS ELECTRIC NERVE STIMULATOR (TENS)	5 NOS				
5	ADJUSTABLE WALKER	1 NO				
6	ADL UNIT (ACTIVITIES OF DAILY LIVING)	1 NO				
7	INCLUDING HAND FUNCTIONS	1 NO				
8	INTERFERENTIAL THERAPY FOR PAIN	1 NO				
9	CONTINUOUS PASSIVE MOTION UNITS FOR SHOULDER	2 NOS				
10	KNEE, MODULAR MONITOR	1 NO				
11	EMERGENCY TROLEYS (WITH MULTICHANNEL MONITORS)	1 NO				
12	EAR SPECULAM	As per requirement				
13	B.P.APPARUTUS,ANEROID	As per requirement				
14	STETHOSCOPE	As per requirement				
15	E.N.T SET	As per requirement				
16	NEBULISER	As per requirement				
17	EAR SYRINGE S.S	As per requirement				
18	PLASTIC CHAIR	As per requirement				
19	CHEATLES FORCEPS	As per requirement				
20	UNIVERSAL TOOTH EXTRACTOR	As per requirement				
33	SPEECH TRAINER	1NOS				
34	DR SPEECH	1NOS				
35						

From Sl. No. – 21 to 32 specification is attached.

  
14/5/18  
Chief District Medical & Public Health Officer,  
Bhadrak.

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21. SEMI FOWLERS BED

- 1) Semi fowlers' bed made of Rectangular M.S Tube with two sections Top.
- 2) The top should be made of CRCA perforated sheet.
- 3) Back rest section has to be maneuvered by screw handle at foot end upto an Angle of 60 degree
- 4) S.S laminated Head and Foot boards.
- 5) Location of one IV Rod should be available.
- 6) Bed should be mounted on 100mm dia caster
- 7) Two section mattress with 3" thick PU foam of 40 density covered with PVC Rexine  
Approximate Dimension: 200L x 90W x 60H (in cms)
- 8) Finish should be Pre treated & Epoxy powder coated
- 9) Warranty: 3 year

22. WHEEL CHAIR FOLDING

- 1) Dimension should be 650mm W x 1120mm D x 920mm H. (Approx.)
- 2) Two solid rubber tyred bicycle wheels with break and self propelling stainless steel hoops
- 3) Two swivel castors, 200mm dia in front.
- 4) Seat and back easily removable and replaceable
- 5) Fine and durable upholstery for seat and back
- 6) Nylon Handgrips and Padded arm rest
- 7) Should have polished stainless steel construct
- 8) Aluminum leg rest - swing away type
- 9) All the Stainless Steel should be 304 grade

23. STRETCHER ON TROLLEY

- 1) Should be 2030mm (L) x 560mm (W) x 820mm (H) frame work of ERW tubular welded with vertical upright of 30mm OD x 18G ERW tubes.
- 2) Should be reinforced at bottom with 35mm OD x 18G tube for fitting 200mm dia swivels castors wheels, all without brake.
- 3) All horizontal stays shall be of 25mm OD x 18G tube.
- 4) Stretcher should be made of 18G aluminum painted sheet dished in the middle & supported horizontally on 25mm OD x 14 G tubes. Three additional 31 x 6mm flat supports should be welded to support aluminum sheet top from underneath widthwise.
- 5) Pushing handle at both ends shall be made of 25mm x 18G MS ERW tube covered with PVC sleeving.
- 6) Four stump legs of 25mm x 14G ERW tube shall be welded at the bottom of the stretcher frame.
- 7) Should be provided with PVC or synthetic material having Nylon reinforced.
- 8) Warranty: 3 year

24. STRETCHER (NON FOLDING TYPE)

- 1) Patient load capacity: Minimum 150 kg
- 2) Adjustable 165-200cm length with automatic locking
- 3) Quick-release restraints for the patient immobilization
- 4) Should be constructed from light and sturdy aluminum
- 5) Should have stainless steel top
- 6) Dimensions: 165cm -200cm x 45cm x 7-10 cm
- 7) Warranty: 3 year

Chief District Medical & Public Health Officer, Bhadrak

*dlb*  
Technical Store Keeper  
District Drug Warehouse  
O/o the C.D.M.O. Bhadrak

25. **BED SIDE LOCKER**

- 1) Overall Size (Approx): 40 (H) x 40 (W) x 80 (H) cms.
- 2) Should have an enclosed locker unit which is provided with 50 mm dia non rusting castors for mobility.
- 3) A stainless Steel tray top with raised borders on 3 sides forming the upper surface.
- 4) Drawer should be fitted with smooth slides.
- 5) Should be provided with shelf space for storage under the Drawer with locked Cabinet at below. Drawer and cabinet should have front door.
- 6) Should have one drawer & one cabinet box with self space in between.
- 7) The body should be made of 20 G MS CRCA sheet.
- 8) All MS parts to be pre-treated and epoxy powder coated.
- 9) All SS to be of 304 Grade and of 16 Gauge
- 10) Warranty: 3year

26. **BEDSIDE SCREEN (THREE FOLDS)**

- 1) Should have 3 folding partitions of 6 feet high and 6 feet long when opened
- 2) Tubular frame mounted on 5cms high quality corrosion free castors with fine quality curtains.
- 3) Should be provided with curtain
- 4) Should be pre-treated and Epoxy Powder coated.
- 5) Warranty: 3years

**BASIN SS WITH STAND**

- 1) Five legs base mounted on 5 cm dia. castor.
- 2) Basin should be made of Stainless Steel of 304 grade
- 3) Pre-treated and Epoxy powder coated tubular frame
- 4) Warranty: 1years

27. **SALINE STAND FULLY SS:**

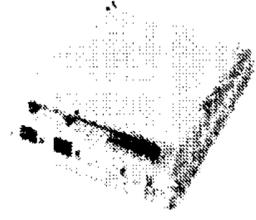
- 1) Overall approx. size: height 150cm-230 cm (with telescopic adjustable height)
- 2) Main Frame: Strong & Sturdy stainless steel tubular construction mounted on four pronged tubular/rectangular base fitted with four swivel rust proof castors 50mm diameter
- 3) Stainless steel rod with double hooks
- 4) All the Stainless Steel should be 304 grade
- 5) Should be pre-treated and epoxy coated finish.
- 6) Warranty: 1years

28. **PATIENT EXAMINATION TABLE**

- 1) Overall approx size: 1800 mm L x 600mmW x 700mm H (L x W x H)
- 2) Two section with two fold Cushion top of 3"mm thickness made of 40 density PU foam
- 3) Tubular construction, machine pressed double bend mild steel sheet
- 4) Headrest adjusted on ratchet
- 5) Legs fixed with rubber feet.
- 6) Should be provided with foot step.
- 7) Should be provided with three Drawers and three Cabinets
- 8) Pre-treated and epoxy powder coated
- 9) Patient load bearing capacity of 120 kgs minimum.
- 10) Warranty: 3year

Chief District Medical & Public Health Officer, Bhadrak

# Technical Specifications for HI-PRO Universal Hearing Instrument Programming Interface



## PC Interface

The serial (COM) port is used for communication between an IBM or compatible PC and HI-PRO.

Type: RS 232C  
Connector: 9-pole, D-range male (DTE)  
Baud rate: 1200 (default), 2400, 4800, 9600 or 19200 baud

Alternatively, for connection to a PC with USB port only, we recommend the IOGEAR USB to Serial Adapter, type GUC232A, available from GN Otometrics' distributors.

## Power Supply

Power Requirements: AC 50/60 Hz  
115V (88V-132V) Fuse: T100mA L/250V  
230V (176V-264V) Fuse: T50mA L/250V  
Voltage range selector and fuses accessible from outside the cabinet.  
Power Consumption: Approx. 7 VA

## Patient Safety

Complies with EN 60601-1, Class I, type BF as well as with UL 544.

## Operating Environment

Temperature: 5° - 40°C  
41° - 104°F  
Relative Humidity: 30 - 90%

## Dimensions and Weight

W x D x H: 50 x 188 x 50 mm  
6" x 7" x 2"  
Net Weight: Approx. 0.9 kg, 2 lbs

## Standard Accessories

Power cable  
Data interface cable (2 meters, 9-pole with 0-modem)  
Hardware Installation Guide

## Optional Accessories

Service manual including test software  
Data interface cable (8 meters, 9-pole with 0-modem)



## NEONATAL AUDIO SCREENER SPECIFICATIONS:

### OAE & ABR hearing screening

#### General specifications:

Test Types: Otoacoustic Emissions OAE and Auditory Brainstem Response ABR

- Screening Methods: Presence/Absence (OAE & ABR), Level (OAE), or Latency (ABR)
- Display: Pass/Refer/Noise
  - Stimulus calibration
  - On screen guidance
  - Graphic display and control
- Reports: Simple or Detailed
- ABR tests: Using Comfort Cups or Probe
- Storage: Up to 250 patients
- Data Transfer: Infrared to computer or printer
  - Wireless connectivity

#### OAE Operating Specifications:

- Automatic probe fit and noise analysis
  - Frequency Range: 3,000 Hz to 5,000 Hz,  $\pm 1\%$
- Level Measurement Accuracy:  $\pm 1$  dB SPL
- Dynamic Range parameters selected: 90 dB

#### ABR Operating Specifications:

- Stimulus types: Click 90-100  $\mu$ sec
  - ABR waveform capture and display
  - History capture and archives for audit
- Stimulus Rate: 40 to 60 per second
- Stimulus Intensity: 0 to 100dB in 5dB steps
- Input Frequency Range: 30Hz to 3,000Hz
- Waveform latency Delay:  $\pm 0.4$  msec
- Gain: 40-45 dB
- Automated Impedance Testing

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S. SEPT-2/6  
DEIC

**Battery:**

- Power supply : 230 V +- 15%, 50HZ+- 3%
- Battery charge indicator
- Operating life: Approximately 6 hrs
- Recharge time: Approximately 4hrs

**Alarms :**

- Low Battery
- Database Error
- Internal Circuit Error

**Environmental:**

- Temperature: - Storage: 30° F to 130° F; Operating: 60° F to 110° F; Relative Humidity : upto 90% Non Condensing

- Should have inbuilt handle for easy transport
- Operation manual/service manual with circuit diagram
- All software upgrades shall be provided free of cost
- All standard accessories should be provided with the machine free of cost
- Three year comprehensive warranty and five years of comprehensive maintenance contract after completion of warranty
- Technical Support and required spares and consumable for 8 years after warranty period is over and should be available
- Demonstration compulsory
- Should confirm to international quality standards either USFDA/CE approved
- Operating and detailed service manual should be supplied
- Training of hospital engineers and staff
- User list and performance report
- Should have local service facility
- Calibration should be simple and user friendly

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**TECHNICAL SPECIFICATIONS OF BERA WITH ASSR WITH BOTH INSET PHONE & HEAD PHONE.**

Following are the minimum requirements. Products offered must meet these parameters herein.

Sr. No.	Technical specifications/ composition of tender enquiry <b>BERA with ASSR with both Inset Phone &amp; Head Phone.</b>	Compliance on each parameter with detailed substantiation how the offered product meets the requirement. (Simply writing as YES/ Complied/ As per BIS/CE/ISO terms is not allowed)	Remarks, if any
1	<b>Operational Requirements</b>		
1.1	The system should be able to perform the BERA, ASSR, OAE and VEMP.		
2	<b>Technical Specification for BERA</b>		
2.1	It should be 2 channels		
2.2	Should have ability to record under physiological and electromagnetic noises		
2.3	Impedance measurement should be built in and displayed on screen.		
2.4	Signal presentation : right, left and both		
2.5	Should have pre-programmed auto tests		
2.6	Stimulus types: Click, Pure Tone, Tone Burst, Speech and User Defined Stimuli		
2.7	Intensity: 0-100dB nHL		
2.8	Tone Burst 10 to 120 dB on 250 to 8000 Hz		
2.9	Analysis time should be short		
2.10	Masking : White noise or notched		
3	<b>Technical Specification for ASSR</b>		
3.1	Stimulus - Modulated Tone, Clicks		
3.2	Intensity : upto 125 dB SPL		
3.3	Frequency response upto 5000Hz or better		
3.4	Should be able to test multiple frequencies simultaneously for both ears		
3.5	Automatic Generation of Audiogram in SPL/ HL		
3.6	Phasor diagram should be generated automatically.		
3.7	Frequency and intensity based phasor diagram.		

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3.8	FFT Values should be displayed		
3.9	Should have spectrum graph		
4	<b>Technical Specification for OAE</b>		
4.1	Should do DPOAE having following specifications.		
	<b>a DPOAE</b>		
	Stimulus:		
	Intensity range : 0 to 75 dB SPL		
	Level step : 1dB SPL		
	Frequency range : 500 to 8000 Hz		
	Frequency step: 50 Hz		
	Recording:		
	Analysis time : min 2 sec to unlimited test time		
5	<b>Technical Specification for VEMP</b>		
5.1	It should be 2 channels		
5.2	Transducer type: Ear-Tone ABR insert phone		
5.3	Stimuli: Click and Tone Bursts.		
5.4	Should have automatic test protocols for Click and Tone burst.		
5.5	Patient communication: Talk forward.		
6	<b>System Configuration Accessories, spares and consumables</b>		
6.1	Should include all the necessary software, hardware and accessories for BERA, ASSR, OAE, & VEMP without any additional cost.		
7	<b>Power Supply</b>		
7.1	Power input to be 220-240VAC, 50Hz fitted with Indian plug		
7.2	Suitable UPS with maintenance free batteries.		
8	<b>Standards, Safety and Training</b>		
8.1	Manufacturer should have ISO certification and the copy of the same should be enclosed along with the technical bid.		
8.2	The quoted model should have <b>European CE (Notified Body) or US FDA certification</b> and copy of the certificate should be submitted along with the technical bid.		
8.3	Comprehensive training should be given for staffs and engineers till familiar with the system.		
8.4	Should have local service facility .The service provider should have the necessary equipment's recommended by the manufacturer to carry out preventive maintenance test as per guidelines provided in the service/maintenance manual.		
8.5	Must submit at least 2 no's of latest purchase order of the quoted model dated within 3 years along with the <b>price bid</b> .		
8.6	Must submit at least 2 no's of unpriced PO copies and performance satisfactory report within last 5 years from reputed clients along with technical bid.		

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9	<b>Documentation</b>		
9.1	Complete User/Technical/Maintenance manual to be supplied in English (Soft copy & Hard copy).		
9.2	Certificate of calibration and inspection from factory.		
9.3	Warranty & CMC as per tender terms.		

**Note : 1. Technical Specifications mentioned above are of minimum parameter, Products offered must meet these or exceed all requirements herein.**

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22) Behavioural observation audiometer

GMDN name : Behavioural observation audiometer  
(BOA) GMDN code(s)

GENERAL

1 USE

Clinical purpose: BOA is used to determine the degree and hearing loss.  
Used by clinical department/ward : ENT

TECHNICAL

2 TECHNICAL CHARACTERISTICS

2.1. Technical characteristics (specific to this type of device): Should be hand held type.

- Hearing Level Range: 15 to 50 dB HL in 10 dB steps
- Tone Stimulus: Puretone
- Frequency Range: 500 to 4,000 Hz
- Accuracy:
  - a) Frequencies: better than  $\pm 3\%$
  - b) Hearing Level: within  $\pm 3$  dB of indicated level from 500 to 4000 Hz &  $\pm 5$  dB ..
- Total Harmonic Distortion:  $< 2\%$
- Calibration: as per ANSI S3.6./Equivalent

User's interface: Manual

Software and/or standard of communication (where ever required) : NA

3 PHYSICAL CHARACTERISTICS

Dimensions (metric) : NA

Weight (lbs, kg) : NA

Configuration : NA

Noise (in dBA) : NA

Heat dissipation: NA

Mobility, portability : Handheld device

4 ENERGY SOURCE (electricity)

Power Requirements: NA

Battery operated: Yes

Tolerance (to variations, shutdowns) : NA

Protection: NA

Power consumption: NA

5 ACCESSORIES, SPAREPARTS, CONSUMABLES

Accessories (mandatory, standard, optional); Spare parts (main ones); Consumables / reagents (open, closed system)

1) Battery-2nos

2) TDH39 head phone

2) Storage case (rigid and steady)

6 ENVIRONMENTAL AND DEPARTMENTAL CONSIDERATIONS

Atmosphere / Ambiance (air conditioning, humidity, dust ...)

- 1) Operating condition: Capable of operating continuously in ambient temperature of 10 to 40 deg C and relative humidity of 15 to 90% in ideal circumstances.
- 2) Storage condition: Capable of being stored continuously in ambient

temperature of 0 to 50 deg C and relative humidity of 15 to 90%."

User's care, Cleaning, Disinfection & Sterility issues

Disinfection: Parts of the Device that are designed to come into contact with the patient or the operator should either be capable of easy disinfection or be protected by a single use/disposable cover.

7 STANDARDS AND SAFETY

Certificates (pre-market, sanitary, ...); Performance and safety standards (specific to the device type); Local and/or international

- 1) Product should be USFDA/CE (Notified) approved
- 2) Should have IEC 60601-1/IEC 60601-1-2 certificate;
- 3) Manufacturer / supplier should have ISO 13485 certificate for quality standard;"
- 4) Calibration should be as per ANSI 3.6/Equivalent

8 TRAINING AND INSTALLATION

Pre-installation requirements: nature, values, quality, tolerance NA

Requirements for sign-off Certificate of calibration and inspection from the manufacturer

Training of staff (medical, paramedical, technicians)

- 1) Training of users on operation and basic maintenance;
- 2) Advanced maintenance tasks required shall be documented

9 WARRANTY AND MAINTENANCE

Warranty : 3 years

Maintenance tasks:

- 1) Maintenance manual detailing;
  - 2) Complete maintenance schedule;"
- Service contract clauses, including prices:
- 1) The spare price list of all spares and accessories required for maintenance and repairs in future after guarantee / warranty period should be attached;
  - 2) Free servicing (min. 2/year) during warranty period;

10 DOCUMENTATION

Operating manuals, service manuals, other manuals:

Should provide 2 sets (hardcopy) of:-

- 1) User, technical, maintenance and service manuals to be supplied along with machine diagrams;
- 2) List of equipment and procedures required for local calibration and routine maintenance;
- 3) Certificate of calibration and inspection;"

Other accompanying documents: List of important spares and accessories, with their part numbers and cost;

11 NOTES

Service Support Contact details (Hierarchy Wise; including a toll free/landline number) "Contact details of manufacturer, supplier and local service agent to be provided;

Any Contract (AMC/CMC/add-hoc) to be declared by the manufacturer;"

Recommendations or warnings Any warning signs would be adequately displayed.

**SECTION -IV**

**SCHEDULE OF REQUIREMENTS**

Sl.	Name of the Item (s)	Size / Specification	Quantity (Sets)	Place of supply (Consignee List)	Delivery Time
1		Details as per Technical Specification at Section V		LIST ENCLOSED	<u>15 days from the placement of purchase order</u>
2				LIST ENCLOSED	
3				LIST ENCLOSED	
4				LIST ENCLOSED	
5				LIST ENCLOSED	
6				LIST ENCLOSED	
7				LIST ENCLOSED	
8				LIST ENCLOSED	

**NB 1. The quantity of requirement may increase or decrease as per the requirement.**



## SECTION -III

### **TERMS AND CONDITIONS FOR SUPPLY OF PHYSIOTHERAPY ,GERIATRIC,COMMON INSTRUMENT,EQUIPMENT & FURNITURE)**

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- 1.1 Sealed tenders will be received by Dated 21.05.2018 UP TO 9AM by the C.D.M. & P.H.O Bhadrak in the office of the Bhadrak for the purchase of medical equipments. Any tender received after the due date & time will be rejected / returned to the sender unopened. **The tenders will be received through Regd. Post / Courier services / Speed Post only.**
- 1.2 The bidder(s) are to submit their tenders in **separate** sealed covered envelops for **technical bid** and **commercial bid** by super scribing **Cover "A"** (Technical Bid) & **Cover "B"** (Price Bid) and both the sealed covers should be put into a **third outer Cover**, which should be super scribed as "Tender for the supply & installation of **PHYSIOTHERAPY ,GERIATRIC,COMMON INSTRUMENT,EQUIPMENT & FURNITURE)** to the Office of .D.M &PH.O **Bhadrak**
- 1.3 The Sealed tenders "Cover A" (Technical Bid) submitted by the tenderers will be opened by the C.D.M. & PHO Bhadrak in the office chamber of the C.D.M.&PHO Bhadrak at 1PM on 26.05.2018. The tenderer or their duly authorized representatives are allowed to be present during the opening of the tenders if they so like.

  
Chief District Medical & Public Health Officer,  
Bhadrak.

## ELIGIBILITY CRITERIA

2.1 Manufacturing units / Importers are eligible to participate in the tender provided, they have

- (i) Valid manufacturing license / Import License. Importers have to furnish the authorization from the manufacturer.
- (ii) Valid ISO certificate.
- (iii) Product must be BIS/CE / US FDA etc Certified (As per **Section V** - technical specification).
- (iv) Tenderer should have proof of supply of ten (10) or more quoted equipment/instrument(s) to any Govt. organization / Corporate Hospitals / PSU Hospitals / UN Agencies and certificate in support of that from the user in last 2 years. (Annexure VII)
- (v) Proof of Average annual turnover of the manufacturing firm of Rs.1 Crore or more in last three (3) financial years in India (Annexure VI).
- (vi) Proof of compliance with IEC Certificate (As per **Section V** - technical specification) -Medical Electrical Equipments, particular requirement for Electrical Safety of the equipments.
- (vii) Proof of manufacturing these equipments from last 3 years at least (Certificate of Incorporation of the manufacturer)
- (viii) Manufacturing unit who has been blacklisted either by the Tender inviting authority or by any state Govt. or Central Govt. organization is not eligible to participate in the tender for that item during the period of blacklisting.

2.2 Authorised distributors are eligible to participate in the tender provided:

- (i) They submit manufacturer's authorization and power of attorney to transact business on behalf of the manufacturer as per the format at **Annexure - V**. The authorised distributor may raise bill, if specially authorised by the manufacturer.
- (ii) The authorised distributor will submit all the documents in **support of eligibility of the manufacturer** as mentioned in clause No. 2.1 along with the tender.



The following documents should be enclosed in Cover "A" (Technical Bid) by the tenderer. All the photocopies are to be attested by a Notary Public / Gazetted Officer.

**TECHNICAL BID :**

- 3.1 Checklist with detail of the documents enclosed in Cover "A" (as per Annexure - I) with page number. The document should be *serially arranged* as per this Annexure - I and should be securely tied and bound.
- 3.2 List of Item (s) Quoted with name of the Make & Model of the item (s) (Annexure – II)
- 3.3 Tender document fee of Rs.1,000/- + GST 5% in shape of demand draft/original money receipt.
- 3.4 Earnest Money Deposit of Rs 10000/- in shape of Demand Draft.
- 3.5 Details name, address, telephone no., Fax, e-mail of the manufacturer / authorized distributor / service centre / contract person / office in Orissa (Annexure - III).
- 3.6 The declaration form in Annexure - IV duly signed by the tenderer before Notary Public / Executive Magistrate.
- 3.7 Manufacturer's Authorization Format in Annexure –V (In case the bidder is not the manufacturer)
- 3.8 Certificate duly filled by the Auditor / Chartered Accountant (as per Annexure –VI) that the annual average turnover of the tendering firm is Rs.1 Crore or more for last preceding 3 (three) financial years.
- 3.9 Performance Statement (Annexure - VII ) (Item wise) during the last two years towards proof of supply of (10) or more quoted equipments to any Govt. organization / Corporate Hospitals / PSU Hospitals / UN Agencies. The copy of Purchase orders and certificate from the user should be furnished in support of the information provided in the performance statement.
- 3.10 Deviation/No Deviation Statement from Technical Specification & detail specification of the product (Annexure-VIIIA & B)
- 3.11 Leaflet/Technical Brochures of the product/item offered.



- 3.12 Copy of Valid Manufacturing License of the manufacturer (s) / Import License by the Importer (also to be submitted by the authorized distributor).
- 3.13 Copy of Valid ISO certificate.
- 3.14 Copy of Valid ISI / CE /US FDA certificate (as per Section V-Technical Specification).
- 3.15 Copy of Certificate in support of IEC certificate (as per Section V-Technical Specification).
- 3.16 Copy of GST clearance certificate up to 31.03.2017 or 31.3.2018.
- 3.17 The Original Tender Book with Conditions and the schedules signed by the tenderer at the bottom of each page with his official seal duly affixed.
- 3.18 Certificate in support of service center in Orissa or undertaking to set up service center in Orissa within one month from the date of installation if approved (for those who have no service centers in Orissa).

**COVER – B (PRICE BID)**

4. The tender format giving the quoted rate for medical equipments should be sent in a separate sealed cover hereafter called **Cover “B” (Price Bid)**.

**Cover –B (Price Bid) will be opened only of the tenderers who qualify in Technical Bid (Cover – A) and product is as per tender specification /Sample**

4.1 The tender format (Price Schedule) in duplicate in the prescribed form (as per **Annexure – IX**), both hard copy and soft copy must be submitted in Cover-B. The price of the item should be quoted inclusive of excise duty, insurance, packing, forwarding, freight (door delivery), installation, & warranty for 2 years. The sales tax /GST and entry tax charges (if any) should be quoted in a separate column. The rate should be quoted for *each item* both in figures and words. **In case of difference in words and figures, words will be taken into consideration for evaluation.**

**N.B:** Valid means the certificate should be valid on or beyond the date of opening of tender (Cover-A).

4.2 The Cover “B” of successful tenderers who qualifies in their technical bid, will be opened at the office chamber of the C.D.M.&PHO **Bhadrak** by the



C.D.M&PH.O Bhadrak at 1PM on 28.05.2018 in the presence of the tenderers or their authorized representatives.

### **REJECTION OF TENDER**

5. The tender paper will be rejected, if any of the following documents are wanting / not submitted with the tender:
- (i) Manufacturing license of the manufacturer / Import License.
  - (ii) Manufacturing authorization in case of distributor/importer
  - (iii) Earnest Money Deposit (EMD).
  - (iv) Annual Average Turnover of Rs. 1 Crore or more (Manufacturer) in each year for preceding 3 financial years.
  - (v) Valid ISO certificate.
  - (vi) Valid ISI / CE / US FDA certificate as per Section V – Technical Specification.
  - (vii) IEC Certificate as per as per Section V – Technical Specification.
  - (viii) Proof of supply/ installation of (10) or more of the quoted equipment(s) to any Govt. Organization / Corporate Hospitals / PSU Hospitals / UN Agencies and certificate in support of that from the user during the last two years.
  - (ix) Major deviations from the technical specification of the item(s) as per tender.
  - (x) Price bid / quoted rate with signature and seal (Hard Copy).

### **EARNEST MONEY DEPOSIT**

6.1 The Earnest Money Deposit referred to at para 3.4 shall be Rs.10000/- only per tender. The Earnest Money Deposit will be submitted in the shape of demand Draft only in favour of C.D.M.O Bhadrak from any Nationalized / Scheduled Bank payable at Bhadrak.

6.2 The EMD of the unsuccessful tenderers will be returned back without interest after placement of purchase order to the successful tenderer and EMD of successful tenderer will be returned after submission of performance security.



6.3 The EMD will be forfeited if the tenderer withdraws the tender or doesn't sign the contract / doesn't supply the items (in case of successful bidder) within the stipulated time period.

**SECURITY DEPOSIT : (Performance Security)**

7.1 The performance Security should be submitted in shape of Bank Draft/Bank Gurantee from a Nationalised Bank in favour of C.D.M.O Bhadrak equal to the amount of 10% of the purchase order value ,issue of the purchase order, which will be deposited in the RKS / ZSS account of Bhadrak.

7.2 The Security Money will be returned back to the tenderer without interest after the expiry of the warranty period i.e. two years after the date of installation.

7.3 Security money will be forfeited if there is any violation of the tender terms and conditions.

**TENDER CONDITIONS :**

8.1 The details of the medical equipments with specifications are mentioned in **Section V. The firm must clearly mention their specification, special features, upgraded version (if any) in their tender.**

8.2 Tenders should be typewritten or computerized and every correction in the tender should invariably be attested with signature by the tenderer with date before submission, failing which the tender will be ineligible for further consideration.

8.3 Rates inclusive of excise duty / customs duty, packing, forwarding, insurance, transportation charges (door delivery), installation & with 2 years onsite warranty but exclusive of Sales Tax/~~G~~VAT & Entry Tax should ***be quoted for the medical equipments (Item wise) on door delivery basis.*** Sales Tax/VAT & Entry Tax ***should be mentioned in separate columns.*** The rates quoted should be in **Indian Rupees only.** Rates quoted in any other currency will not be accepted.

8.4 The purchaser shall be responsible only after delivery and due verification, installation and commissioning of the equipment.



8.5 The rate per unit packing shall not vary with the quantum of order placed for destination point.

8.6 If there is difference between figures & words, words will be taken into consideration.

8.7 In the event of the date being declared as a holiday by Govt. of Orissa, the due date of sale, submission of bids and opening of bids will be the following working day at the appointed place & time.

8.8 The price quoted by the tenderers shall not in any case, exceed the controlled price, if any, fixed by the Central / State Government / DGS&D and the Maximum Retail Price (MRP). The purchaser, at his discretion, will in such case, exercise the right of revising the price at any stage so as to conform to the controlled price or MRP as the case may be.

8.9 To ensure sustained supply without any interruption the tender inviting authority reserves the right to split orders for supplying the requirements among more than one tenderer if the lowest eligible bidder fails to supply in scheduled time and L<sub>2</sub> & L<sub>3</sub> firms agree to match the L<sub>1</sub> rate.

8.10 The rate quoted and accepted will be binding on the tenderer for a period of **one year** from the date of placement of purchase order and on no account any increase in the price will be entertained till the completion of this tender period.

8.11 No tenderer shall be allowed at any time on any ground whatsoever to claim revision of or modification in the rate quoted by him. Clerical error / typographical error, etc. committed by the tenderers in the tender forms shall not be considered after opening of tenders. Conditions such as “ **SUBJECT TO AVAILABILITY**” / “**SUPPLIES WILL BE MADE AS AND WHEN SUPPLIES ARE RECEIVED**” etc., will not be considered under any circumstance and the tenders of those who have given such conditions shall be treated as incomplete and for that reason, shall be rejected.

8.12 If at any time during the period of contract, the price of tendered item is reduced or brought down by any law or act of the Central or State Government or the tenderer, the tenderer shall be morally and statutorily bound to inform the 52.1



C.D.M.&PHO **Bhadrak** Orissa immediately about such reduction in the contracted price. The C.D.M.&PHO **Bhadrak** Orissa is empowered to unilaterally effect such reduction in rate in case the tenderer fails to notify or fails to agree for such reduction of rate.

8.13 Approved rate with terms, conditions & the quoted price of the tender shall remain valid for a period of 12 months from the date of issue of the purchase order or till issue of next tender for these items whichever is earlier.

8.14 If the relevant documents / certificates which are required to be furnished along with the tender are written in language other than English, the tendering firm shall furnish English version of such documents / certificates duly attested by a Gazetted Officer / Notary with his seal and signature.

8.15 If any information or documents furnished by the tenderer with the tender papers are found to be misleading or incorrect at any stage the tender of the relevant items in the approved list shall be cancelled and steps will be taken to blacklist the said firm for five (5) years.

8.16 Rate should be quoted in Indian Currency, both in words and figures against each item as the payments will be made in Indian currencies only (Annexure-IX). The tenderer shall not quote his own rate for any item other than the item specified in the list. (**Section IV – Schedule of Requirement**).

8.17 Both Cover-A and Cover-B should have an **index and page number** of all the documents submitted inside that cover.

8.18 The Tax will be charged as per the guidelines given by the Finance Dept., Govt. of Orissa from time to time. Either C.S.T or ~~V~~A.T (as applicable) will be paid to the supplier. In case of Entry Tax the supplier has to deposit the original receipt to claim it, if finished goods are brought from outside the State. The Sales Tax & entry tax components should be shown **separately** in the Price Schedule.

8.19 The requirement of items may increase or decrease depending on the situation.



## PACKAGING :

9.1.1 All the packaging should be primary (New). The supplier shall provide such packaging of the goods as is required to prevent their damage or deterioration during transit to their final destination. The packaging shall be sufficient to withstand without limitation, rough handling during transit and exposure to extreme temperature, salt and precipitation during transit and upon storage.

## TURNKEY :

10.1 Not required.

## COMPREHENSIVE WARRANTY:

(Undertaking as per Annexure – XI & XII)

11.1 The comprehensive warranty will remain valid for 2 years from the date of installation & commissioning of the equipment. The original copy of warranty documents will be submitted to the consignee and photocopy of that to C.D.M.&PHO **Bhadrak** after installation.

11.2 The warranty will cover **all the parts of the machine or item and any replacement or repair required** within the warranty period and will be provided by the supplier free of cost at the destination point (installation point). The supplier will take back the replaced parts / goods at the time of their replacement. No claim whatsoever shall be on the purchaser for the replaced parts / goods thereafter. No traveling allowances or transportation cost will be paid by the purchaser during the warranty period.

11.3 The Supplier shall warrant that the Goods supplied under this contract are new, unused, of the most recent or current models and they incorporate all recent improvements in design and materials. The Supplier shall further warrant that all Goods supplied under this contract shall have no defect arising from design, materials or workmanship or from any act or omission of the Supplier that may develop under normal use of the supplied Goods in the conditions prevailing in the place of final destination.



11.4 The selected firm should have a service centre in Orissa.

11.5 All the warranty certificates must be handed over to the consignee after installation.

**TRAINING & OPERATIONAL MANUAL:**

12.1 The firm / supplier will provide hands on training to two doctors and two technicians in his own cost for operating / handling the medical equipments within 15 days of installation of equipment.

12.2 The supplier / firm will provide the operational / maintenance manuals and tools (if required) of all items, equipments & turnkey to the consignee at the time of installation.

**UPTIME GUARANTEE:**

**UP-TIME BALANCE :**

13.1 The Supplier (s) shall provide guarantee 95% uptime during comprehensive warranty period i.e. for 2 years from the date of installation & commissioning.

Any uptime less than the specified period above will be compensated by the Supplier(s) by extending the warranty period. The consignee shall maintain a logbook in the format provided by the Supplier(s) which will indicate usage of the equipment every day and for calculation of up-time.

**DOWNTIME PENALTY CLAUSE:**

14.1 During the Guarantee / warranty period, desired uptime of 95% of 365 days will be ensured (24 hour). If downtime exceeds 5%, penalty in the form of extended warranty, double the number of days for which the equipment goes out of service will be applied. The vendor must undertake to supply all spares for optimal upkeep of the equipment for **TWO YEARS** after installing the unit in the institute. If accessories / other attachment of the system are procured from the third party, then the vendor must produce cost of the accessory / other attachment.

In no case equipment/instrument should remain in non-working condition for more than 7 (seven) days from the date of complaint, beyond which a penalty will be applicable as per Rule.

14.2 The principals or their agents are required to submit a certificate that they have satisfactory service arrangements and fully trained staff available to support the uptime guarantee.

**SPARE PARTS:**

15.1 The spare price list of all spares and accessories (including minor) required for maintenance and repairs in future after guarantee / warranty period should be attached / enclosed along with the sealed quotation.

15.2 The tenderers are required to furnish the list of spares along with their cost in the financial Bid separately which will not be taken for evaluation.

15.3 Local agents / distributors quoting on behalf of the manufacturer / importer must attach the authority letter in their favour.

**LOGOGRAMS AND LABELLING :**

16.1 Tenderer for the supply of medical equipments shall give an undertaking in his tender that he will sticker as “**Govt. of Orissa Supply - Not For Sale**” in bold letters in inedible ink on the equipment.

**ACCEPTANCE OF TENDER AND SUPPLY CONDITIONS:**

17.1 The C.D.M.&PHO **Bhadrak** Orissa reserves the right to reject the tenders or to accept the tenders for the supply of the item tendered without assigning any reason thereof.

17.2 The C.D.M.&PHO **Bhadrak** Orissa will be at liberty to terminate the contract either wholly or in part without assigning any reasons thereof. The tenderers will not be entitled to any compensation whatsoever for such termination.

17.3 The supply should be completed within 10 days from the date of issue of purchase order unless otherwise specified. If no supply is received even after 10 days or 15 days .

17.4 If the approved supplier fails to execute the supply within the stipulated time, the C.D.M.&PHO **Bhadrak** is empowered to purchase the same items from L<sub>2</sub> or L<sub>3</sub> tenderer if they match the L<sub>1</sub> rate.

17.5 The **Bhadrak**, Dist **Bhadrak** Orissa or his authorised representative (s) has the right to inspect the factory of those company who have quoted for the tender, before accepting the rate quoted by them or before releasing any purchase order (s) or at any point of time during the validity period of tender and has also the right to reject the tender or terminate / cancel the orders issued or not to reorder based on the facts brought out during such inspections.

#### **EVALUATION:**

18.1 The rates of the item quoted by the tenderer who qualify technically will be evaluated after taking the following points into consideration: -

- a) Rate of the medical equipments will be taken after inclusion of the excise duty / customs duty, transportation, insurance, packing & forwarding, installation & comprehensive warranty for two (2) years, but excluding CST/GST & ET.
- b) The lowest responsive bidder will be selected.
- c) The circulars issued by the Finance Department, Govt. of Orissa from time to time regarding tax matters shall be taken into account for evaluation and shall be binding on the bidders.

#### **LIQUIDATED DAMAGE :**

19.1 The .D.M.&PHO **Bhadrak** may allow extension for a maximum period of 5(five), after the stipulated date of supply (i.e. 10 days).

19.2 If the supplier fails to complete the supply within the extended period, i.e. 15 days after being allowed by the C.D.M.&PHO **Bhadrak**, no further purchase order will be placed to the firm .

## **TERMS OF PAYMENT :**

- 20.1 No advance payments towards cost of medical equipments or turnkey job will be made to the tenderer.
- 20.2 90% of the cost of the equipment + 100% tax shall be paid to the supplier on receipt of the stock entry certificate, installation and demonstration of the item from the consignee. The balance 10% of the payment of equipment will only be made after receipt of certificate on working status of the equipment from the consignee after 6 weeks of installation and commissioning of the equipment for which, the supplier has to raise two bills (A) one for 90% of the cost of the equipment + 100% taxes (B) the other for balance 10% of the cost of the equipment.
- 20.3 Payments as mentioned above will only be made after keeping the **performance security deposit** from the supplier as per clause no. 7.1.1, if they have not deposited the same before. Payment will only be made after handing over the Agreement, undertaking, warranty papers of equipment to the consignee and a letter to this effect should be submitted to the payment authority from the consignee.
- 20.4 No claims shall be made against the C.D.M&PH.O/ **Bhadrak** Dist. **Bhadrak** Orissa in respect of interest on earnest money deposit or security deposit or any delayed payment or any other deposit.
- 20.5 Payments in shape of Draft / Pay Order will preferably be dispatched to the supplier by Registered post with A.D or e-payment / on-line transfer or may be handed over to the authorized person of the supplier.

## **PENALTIES:**

- 21.1 If the successful tenderer fails to deposit the required security within the time specified or withdraws his tender after acceptance of his tender owing to any other reasons or unable to undertake the contract, his contract will be cancelled and the earnest money deposit & security deposit submitted by him along with his



tender shall stand forfeited by the C.D.M.&PHO **Bhadrak Dis Bhadrak tOrissa** by reasons of such breach, such as failure to supply / delayed supply.

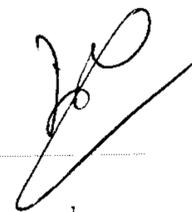
21.2 Violating the tender terms and conditions & non supply / supply of Not of Standard Quality equipment will disqualify the firm to participate in the tender for a period of 2 (two) years from the date of issue of letter and his E.M.D & security deposit will be forfeited and no further purchase order will be placed to that firm for that item.

21.3 In the event of any dispute arising out of the tender, such disputes would be subject to the jurisdiction of the Civil Court Dist. **Bhadrak** or High Court of Orissa.

**Inspection /Testing :**

22.1 The selected supplier shall have to arrange for demonstration of the equipment at the supply point. The purchaser or its nominated representative(s) shall inspect and test the equipments at the supply point to check their conformity to the specifications and other details incorporated in the contract.

Chief District Medical & Public Health Officer,  
Bhadrak.

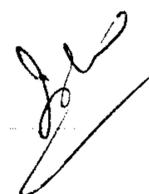


**CONDITIONS APPLICABLE TO LOCAL MSEs / SSI OF ORISSA:**

The MSE / SSI Units of the State of Orissa will be given the following preferences in the tenders provided they produce the following documents as per MSME Development Policy-2009 and IRP - 2007:

- 23.1 Attested copy of valid manufacturing licence.
- 23.2 P.M.T Certificate from the Director of Industries, Orissa or General Manager District Industries Centre that it is a MSE / SSI Units of the State of Orissa, provided that MSE / SSI units has not been derecognised by the Govt. for that specified period.
- 23.3 Local Micro & Small Scale Enterprises (MSE) and Khadi & Village industrial units including handloom and handicrafts will enjoy a price preference of 10% vis-à-vis over local medium and large industries as well as industries outside the State. Local Micro & Small Scale Enterprises having ISO, ISI Certification for their product shall get an additional price preference of 3% as per provision of IPR-2007.
- 23.5 Local MSEs registered with respective DICs, Khadi, Village, Cottage and Handicraft Industries, OSIC, NSIC shall be exempted from payment of earnest money and shall pay 25% of the prescribed security deposit.
- 23.6 Clause number 1 to 22 is also applicable to the Small Scale Industry Units of the State of Orissa

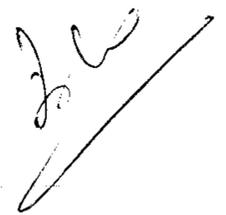
Chief District Medical & Public Health Officer,  
Bhadrak.



# SECTION –VI

## ANNEXURES

**(Technical Bid, Price Bid, Agreement,  
Undertaking for Comprehensive Warranty)**



**CHECK LIST**  
(To be submitted in **Technical Bid**)

**Note : The documents has to be arranged serially as per the order mentioned in the check list**

Please put ✓ in the respective box

**COVER – A (TECHNICAL BID)                      DOCUMENTS : SUBMITTED OR NOT**

1.	List of Item (s) – Annexure II	Page No. <input type="text"/>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
2.	Tender document Fee	Page No. <input type="text"/>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
3.	Earnest Money Deposit	Page No. <input type="text"/>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.	Details of Manufacturing Unit / contract person Liaisoning agent / servicing centre (Annexure III)	Page No. <input type="text"/>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
5.	Declaration form (Annexure -IV) signed by the Tenderer & affidavit before Notary Public / Executive Magistrate	Page No. <input type="text"/>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
6.	Manufacturer's Authorization Format (Annexure – V)	Page No. <input type="text"/>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
7.	Proof of avg. annual turnover of Rs. 1 Crore or more for preceding 3 financial years (Annexure - VI )	Page No. <input type="text"/>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
8.	Performance Statement (Item wise) during the last two year (Annexure -VII )	Page No. <input type="text"/>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
9.	Copies of Purchase order (Item wise) in support of the performance statement	Page No. <input type="text"/>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
10.	Deviation/No deviation Statement (Item wise) & details Specification of the product (Annexure –VIII A & B )	Page No. <input type="text"/>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
11.	Leaflets/Technical Brocheures of the Products offered (Item wise)	Page No. <input type="text"/>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
12.	Copy of Manufacturing License / import license	Page No. <input type="text"/>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
		<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>



13. Copy of Valid ISO Certificate

Page No      Yes      No

14. Attested Photocopy of Up-to-date  
CE / US FDA/BIS Certificate (Item wise)  
(As per technical specification)

Page No.		Yes		No	
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15. Attested Photocopy of Up-to-date  
IEC Certificate (Item wise)  
(As per technical specification)

Page No.		Yes		No	
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16. Photocopy of PAN

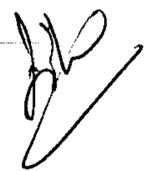
Page No.		Yes		No	
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17. Photocopy of GST clearance certificate

Page No.		Yes		No	
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18. Copy of original Tender and schedules, duly  
signed by the Tenderer

Page No.		Yes		No	
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**Annexure II**  
(Refer Clause No. 3.2)

(To be submitted in Cover A -Technical Bid)

**LIST OF ITEM(S) QUOTED**

Sl.	Name of Item (s)	Name of Manufacturer	Make	Model Name

**Signature of the Tenderer :**

**Date :**

**Official Seal:**



**ANNEXURE – III**  
(Refer Clause No. 3.5)

(To be submitted in Cover A -Technical Bid)

***DETAILS OF THE TENDERER & LOCAL CONTACT PERSON***

	<b>Corporate Office (The address in which the purchase orders and payment details will be communicated)</b>	<b>Local Contact Person / Branch Office / Zonal Office / Service Centre if any, in Orissa.</b>
Name & Full Address		
Telephone Nos., landline		
Mobile		
Fax		
E – Mail		
Date of Inception	Copy of Certificate of incorporation of Manufacturer)	
Manufacturing License Nos. & Date	Copy of manufacturing licence of Manufacturer)	
Name of the issuing authority		
License valid up to		

**Signature of the Tenderer :  
with seal**

**Date :**

**Official Seal :**



(To be submitted in Cover A -Technical Bid)

DECLARATION FORM

I / We .....having My / our  
.....office  
at.....do declare that I / We have carefully read  
all the terms & conditions of tender of the \_\_\_\_\_, Orissa for the supply of medical  
equipments. The approved rate will remain valid for a period of one year from the date of approval. I  
will abide with **all the terms & conditions** set forth in the **Tender Reference no.**  
\_\_\_\_\_

I/We do hereby declare I/We have not been de-recognised / black listed by any State Govt. /  
Union Territory / Govt. of India / Govt. Organization / Govt. Health Institutions for supply of Not of  
Standard Quality (NSQ) items / non-supply.

I/We agree that the Tender Inviting Authority can forfeit the Earnest Money Deposit and or  
Security Deposit and blacklist me/us for a period of 5 years if, any information furnished by us  
proved to be false at the time of inspection / verification and not complying with the Tender terms &  
conditions.

I/We further declare that I/We possess valid manufacturing license (s) bearing No. (s)  
.....Valid upto ..... I / We  
..... do hereby declare that I /  
we will supply the \_\_\_\_\_ as per the terms, conditions & specifications of the tender  
document. I / we further declare that I / we have a service centre / will establish a service centre  
within one month of installation of the equipment in Orissa.

Signature of the bidder :

Seal

Date :

Name & Address of the Firm:

Affidavit before Executive Magistrate / Notary Public.



(Refer Clause No. 2.2(i))(To be submitted in Cover A -Technical Bid)

**MANUFACTURER’S AUTHORISATION FORMAT**

To

The CDM&PHO Bhadrak  
Deptt. of Health & Family Welfare  
Govt. of Orissa.

Ref: Tender No. \_\_\_\_\_ Dated \_\_\_\_\_ for  
\_\_\_\_\_.

Dear Sir,

We, \_\_\_\_\_ are the manufacturers of \_\_\_\_\_  
\_\_\_\_\_ (name of equipment(s) having factories at \_\_\_\_\_  
\_\_\_\_\_.

1. Messrs \_\_\_\_\_ (name and address of the agent) is our authorized agent for sale and service of \_\_\_\_\_ (name of equipment(s))
2. We confirm that Messrs. \_\_\_\_\_ (name of the above agent) is authorized to submit a tender, and enter into a contract with for the above goods manufactured by us.
3. We also extend our full guarantee / warranty and also full back-up support for AMC/CMC if required by the purchaser.

Yours faithfully,

\_\_\_\_\_  
\_\_\_\_\_

(Signature with date, name and designation)

For and on behalf of Messrs \_\_\_\_\_  
(Name & address of the manufacturers)

Seal

Note :

1. This letter should be on the **letterhead** of the **manufacturer** and should be signed by a person having the power of attorney to legally bind the manufacturer.
2. Original letter shall be attached to the technical bid.



(To be submitted in Cover A -Technical Bid)

**ANNEXURE – VI**  
(Refer Clause No. 3.8)

*(To be furnished in the letter head of the Auditor)*

ANNUAL TURN OVER STATEMENT

The Annual Turnover for Equipment products of  
M/s \_\_\_\_\_  
who is a manufacturing unit for the last \_\_\_\_\_ years are given below and certified  
that the statement is true and  
correct. \_\_\_\_\_

Sl.No.	Year	Turnover in Crores
	(Rs.)	
1.	2013 - 2014	-
2.	2015 - 2016	-
3.	2016 – 2017	-

**Average Annual Turnover** (for the above three years) in Crores (Rs.) \_\_\_\_\_

Date:  
Place:

Signature of Auditor/  
Chartered Accountant  
(Name in Capital)

Seal

Membership No.-

Registration No. of Firm

- To be issued in the letter head of the Auditor.*
- Separate certificates should be furnished for different manufacturer in case the bidder is quoting products of different manufacturers.*



(To be submitted in **Cover A - Technical Bid**)

**Annexure VII** (Refer Clause no. 3.9)

**PROFORMA FOR PERFORMANCE STATEMENT**

(For the period of last **two years**)

Tender Reference No. :

Name of Tenderer :

Name of Manufacturer : \_\_\_\_\_

Name of the Item (s) : \_\_\_\_\_

Sl.	Order placed by (Address of purchaser) (attach documentary proof)*	Order no. & Date	Item Name	Make & Model	Qty	Value of Contract (Rs.)	Date of Completion		Reasons for delay if any	Have the goods been functioning satisfactorily (attach documentary proof)**
							As per contract	Actual		
1										
2										
..										

**Signature and seal of the Tenderer**

\* The documentary proof will be copies of the purchase order (during the last 2 years) indicating Contract No. and date along with a notarized certification (by the bidder) authenticating the correctness of the information furnished.

\*\* The documentary proof will be certificate from the consignee/end user indicating Contract No. and date along with a notarized certification (by the bidder) authenticating the correctness of the information furnished.



(To be submitted in Cover A -Technical Bid)

**Annexure VIII**  
(Refer Clause No. 3.10)

**STATEMENT REGARDING DEVIATIONS FROM TECHNICAL SPECIFICATIONS (IF ANY)**

Following are the Technical deviations and variations from the purchaser's Technical Specifications.

Sl. No.	Item Name	Clause of Technical Specification	Statement of Deviations / Variations
1			
2			
..			
..			
..			

In case there is no deviation from technical specification, Pl. Mention *No Deviation*.

Signature of the Bidder

Name :

Date :

Place :

Seal



(To be submitted in *Cover A -Technical Bid*)

**Annexure VIII B**  
(Refer Clause No. 3.10)

**DETAILS OF TECHNICAL SPECIFICATION OF THE PRODUCT OFFERED BY THE BIDDER**

Sl. No.	Item Name	Make	Model	Detail Specification of the product offered* (Pl. Describe the detail specification of the product offered)
1				
2				
..				
..				
..				

\* Leaflets/Technical Brocheures of the product offered must be attached in support of the information provided above.

Signature of the Bidder

Name :

Date :

Place :

Seal



# ANNEXURE

**(To be submitted in COVER B - PRICE BID)**

A handwritten signature in black ink, consisting of stylized cursive letters, located in the lower right quadrant of the page.

**(PRICE SCHEDULE)**

Name of the Item (s) (Sets as mentioned in the Schedule of Requirement) (With <b>Make &amp; Model</b> )	Specification ( <b>Section V</b> )	Unit Price of <b>1 Set</b> (consists of items with required nos. as mentioned in the technical specification) which includes excise duty / customs duty, packing, insurance, forwarding / transportation, installation (door delivery) with 2 (two) years onsite warranty & <b>excludes GST/Sales tax / entry tax</b>	CST/GST & ET (if any) on & above the item price mentioned in (3) (mention whether CST/GST/ET, the % of tax & it's value in Rs.)
(1)	(2)	Cost in Rs. (both in words & figures)	<b>4</b>
<b>As per specification – V of the tender paper vide page No - 5 -</b>			

\*The Unit Price mentioned at (3) shall be taken into account for evaluation. This will exclude the CST/VAT & entry tax if any. CST/VAT & ET (if any) which will be chargeable on the price (3) shall be mentioned separately in column 4 above.

Signature of the Bidder:

Name

Date :

Place :

Seal

1. Rates should be quoted both in figures & words and if there is any discrepancy, the quoted rates in words will be taken for evaluation.



# ANNEXURES

## (Agreement & Warranty Undertaking)



AGREEMENT

THIS AGREEMENT IS MADE AT \_\_\_\_\_ THIS THE DAY OF \_\_\_\_\_ 201\_\_

BETWEEN

Name of the Supplier  
with full address

Here in after called the "Supplier(s) \_\_\_\_\_" as 1<sup>st</sup> Party

AND

The D.M.&P.H.O  
Health & F.W. Department  
Represented through the

\_\_\_\_\_ / **THE CONSIGNEE**  
Hereinafter called the "PURCHASER" \_\_\_\_\_ as 2<sup>nd</sup> Party.

Relying on the documents and representation of facts connected to the issue of aforesaid parties to undertake the responsibilities of sell and purchase of following equipment(s) etc. with the terms & conditions hereinafter laid down.

And whereas the 2<sup>nd</sup> party "Purchaser(s)" is willing to purchase

**Name of the Item:**

Specifications: As per specifications laid down in the Tender terms & conditions

The Supplier(s) has agreed to sell the equipment(s) completed in all respects according to the Tender requirements and their / his offer dtd. \_\_\_\_\_ and the Supplier(s) has also agreed to install to make them operative at the destination mentioned in the Tender document with the following descriptions and their cost mentioned against each.

<u>Description of goods:</u>	<u>Offered Price</u>	<u>Total</u>
------------------------------	----------------------	--------------

The price / cost of the item also includes the followings in addition to above.

1. Insurance
2. Freight
3. Transportation
4. Customs duty / Excise duty
5. Charges for documents, instructions manual, tools
6. F.O.R. at the destinations mentioned in the consignee list
7. Training to doctors & technicians.
8. Maintenance of the system includes all accessories supplied and their spare parts required during comprehensive warranty period of two year at free of cost from the date of successful installation and satisfactory functioning of the system at the site.
9. Installation and commissioning of the system by the Supplier's engineer at site.
10. Any other charges including loading & unloading, packing & forwarding etc. will be paid by the Supplier(s) till the completion of the installation and turnkey job if any.



**TERMS AND CONDITIONS:-**

**PRICE :**

Only the price quoted by the Supplier(s) in his / their financial proposal will be the price for payment and no other price escalation will be allowed at any circumstances.

**TERMS FOR PAYMENT :-**

**A.** The payment(s) shall be made by purchaser in Indian currencies No advance payments towards cost of Instruments and Equipments etc. will be made to the tenderer. No payment will be made to the supplier if he has not deposited the unconditional performance security in shape of Bank draft /Bank Gurantee amounting to 10% of the purchase order value which will be deposited in RKS / ZSS fund of Bhadrak with the warranty for 2 years agreement to the consignee.

90% of the cost of the equipment +100% tax shall be released to the supplier on receipt of stock entry certificate and installation certificate (that it is working) from the consignee. The remaining ten percent (10%) will be released after satisfactory working certificate received from the consignee after 6 weeks of installation subject to submission of performance security (10% of P.O. Value). For this purpose the supplier will submit two bills, one 90% of the cost of the equipment+100% turnkey +100% tax and the other for the remaining ten percent (10%) of the cost of the equipment.

**B.** Before release of payment the supplier has to submit the signed agreement, warranty documents of equipment and turnkey job to the consignee. The undertaking as per Annexure – XI & XII will also be submitted to the consignee with photocopies to the purchaser.

**TURNKEY JOB:**

**NO TRUNKEY IS REQUIRED**



## **UP-TIME BALANCE :**

The Supplier (s) shall provide guarantee 95% uptime i.e. 41610 (95% of 43800 Hours) during comprehensive warranty period. The up time guarantee will be 95% as calculated here under i.e. 8322 hours per annum.

1 year – 365 days (24 working hours per day)

Total working time per annum – 365 days x 24 hrs = 8760 hrs.

Up time guarantee - 0.95 x 8760 hrs. = 8322 hrs. per annum.

For 2 years warranty = 8322 x2 = 16644Hours

Any uptime less that specified above will be compensated by the Supplier(s). The consignee shall maintain a log-book in the format provided by the Supplier(s) which will indicate usage of the equipment every day and for calculation of up-time.

## **DOWNTIME PENALTY CLAUSE:**

During the Guarantee / warranty period, desired uptime will be 95% of 365 days (24 hour) if downtime exceeds 5%, penalty in the form of extended warranty, double the number of days for which the equipment goes out of service will be applied. The vendor must undertake to supply all spares for optimal upkeep of the equipment for **TWO YEARS** from the date of installation at the site. If accessories / other attachment of the system are procured from the third party, then the vendor must produce cost of accessory / other attachment and the CMC from the third party separately along with the main offer and the third party will have to sign the CMC with the consignee if required.

In no case equipment should remain in non-working condition for more than 7 working days.



The manufacturers or their agents are required to submit a certificate that they have satisfactory service arrangements and fully trained staff available to support the uptime guarantee.

### **INSTALLATION AND DEMONSTRATION :**

The installation and demonstration of the equipment shall be done by the Supplier(s) at free of cost at the installation site of the respective institutions.

### **TRAINING :**

Supplier(s) shall impart adequate training to 2 doctors and 2 technicians at the site / his / their factory / workshop inside / outside India as the case may be at the Supplier(s) cost.

### **PERT CHART :**

Failure to stick to the pert chart will attract penal charges like forfeiture of performance security.

### **INCIDENTAL SERVICES :**

The Supplier(s) shall abide by the terms and conditions under incidental services & the installation of Instrument / Equipment at the destination point (Door Delivery) of consignee and demonstrate the machine in working condition to the receiving authority.

Furnishing of tools required for assembly and / or maintenance of the supplied Instruments / Equipments.

Furnishing of detailed operations and maintenance manual literatures for each appropriate unit of supplied Goods.



Performance or supervision or maintenance and / or repair of the supplied Goods, for a period of two (2) years i.e. the warranty period, provided that this service shall not relieve the Supplier of any warranty obligations under this contract.

The successful supplier shall replace any part or whole system as may be necessary in the event of damage during transit or found damaged on arrival or during installation of the system or if found not in conformity to the specifications at his / their own cost.

The tenderer should furnish an undertaking to the effect that he / they should take responsibility after sales service of the equipments / instruments to be supplied by him / them and to provide spare parts for up keeping the Equipments / Instruments for a minimum period of 10 years from the date of installation.

The tenderers shall clearly mention the price of the instruments / equipments inclusive of warranty for a period of 2 (two) years commencing from the date of installation. The tenderers shall submit undertaking for warranty duly signed by authorised signatories for the execution at appropriate time (Annexure – X & XI).

### **SPARE PARTS :**

The supplier will provide all the spare parts, repairing & maintenance by its trained personnel during the warranty period (2 years) during.

### **COMPREHENSIVE WARRANTY :**

This warranty shall remain valid for two (2) years from the date of installation & commissioning of the machine / item & must be submitted at the time of installation to the consignee with a photocopy to the purchaser.

The warranty will cover all the parts of the machine or item and any replacement or repair required within the warranty period will be provided by the supplier free of cost at the destination point (Installation point). The supplier will take back the replaced parts / goods at the time of their replacement. No claim whatsoever shall be on the purchaser for the replaced parts / goods thereafter. No traveling allowances or transportation cost will be paid by the purchaser during warranty period.



The Supplier warrants that the Goods supplied under this contract are new, unused, of the most recent or current models and they incorporate all recent improvements in design and materials (even if the advanced facilities are not mentioned in our product specification) . The Supplier further warrants that all Goods supplied under this contract shall have no defect arising from design, materials or workmanship (except when the design and / or material is required by the Purchaser's Specifications) or from any act or omission of the Supplier, that may develop under normal use of the supplied Goods in the conditions prevailing in the place of final destination.

The Purchaser / consignee shall promptly notify the Supplier in writing / Fax / Telephone of any claims arising under this warranty.

Upon receipt of such notice, the Supplier shall with all responsible speed will repair or replace the defective goods or parts thereof without cost to the purchaser to maintain its UP TIME offered in the beginning of purchase otherwise penal provisions shall apply if the supplier fails to keep up its UP TIME.

If the Supplier, having been notified, fails to remedy the defect(s) within 10 days, the Purchaser may proceed to take such remedial action as may be necessary, like forfeiture of EMD or recovery from security deposit the amount of loss (which will be decided by C.D.M.O/C.M.O / S.D.M.O) incurred by the purchaser.

**GOVERNING LANGUAGE :**

The contract shall be written in English language. English language version of the contract shall govern its interpretation. All correspondences and other documents pertaining to the contract which are exchanged by the parties shall be written in English.

**DELIVERY OF DOCUMENT :**

Four (4) copies of the Supplier invoice / bills showing purchase order number, good's description, quantity, unit price, total amount with stock entry certificate by the consignee.



Photocopy of the Insurance Certificate if any (The Original Certificate is to be given to the Consignee).

Attested Photocopy of Manufacturer's / Supplier's warranty certificate. (The original warranty certificate is to be submitted to the consignee at installation point).

**INSURANCE** :

For delivery of goods at site, the insurance shall be obtained by the Supplier(s) in an amount equal to 110% of the value of goods from "Warehouse" (final destination) on "All Risks" basis including natural calamities.

**PACKAGING** :

The supplier shall provide such packaging of the goods as is required to prevent their damage or deterioration during transit to their final destination. The packaging shall be sufficient to withstand without limitation rough handling during transit and exposure to extreme temperature, salt and precipitation during transit and upon storage. All primary packaging containers which come in contact with the item should strictly protect the quality and integrity of the Instruments & Equipments. Packing case size and weights should be taken into consideration, incase of remoteness of final destination and the absence of heavy handling facilities at all points in transit.

The packaging marking shall show the description of quantity of contents, the name of the consignee and address, the gross weight of the packages, the name of the supplier with a distinctive number of mark sufficient for purposes of identification. Each package shall contain:

- a. a packaging note quoting the name of the purchaser
- b. the number and date of order
- c. nomenclature of the goods



- d. Schedule of parts for each complete equipment giving part number with reference to assembly.
- e. Name & address of the consignee
- f. Name & address of the supplier.

### **TERMS OF CONTRACT :**

The D.M.&P.H.O Bhadrak will be at liberty to terminate the contract either wholly or in part without assigning any reason . The tenderers will not entitled to any compensation whatsoever in such terminations.

### **PENALTIES :**

If the successful tenderer fails to execute the agreement and / or deposit the required security within the time specified or withdraws his tender after acceptance of his tender owing to any other reasons, he is unable to undertake the contract, his contract will be cancelled and the Earnest Money Deposit deposited by him along with his tender shall stand forfeited and he will also be liable for all damages sustained by the C.D.M.&P.H.O/ **Bhadrak** by reasons of such breach, such as failure to supply / delayed supply including the liability to pay any difference between the prices accepted by him and those ultimately paid for the procurement of the articles concerned. Such damages shall be assessed by the C.D..M.&P.H.O **Bhadrak** whose decision is final & binding in the matter.

If any articles or things supplied by the tenderer have been partially or wholly used or consumed after supply and are subsequently found to be in bad order, unsound, inferior in quality or description or are otherwise faulty or unfit for consumption / use & rusted then the contract price or prices of such articles on full will be recovered from the tenderer, if payment had already been made to him or the tenderer will not be entitled to any payment for that item & no further order will be given to him. For infringement of the stipulations of the contract or for other justifiable reasons, the contract may be terminated by the C.D.M.&P.H.O/ **Bhadrak** and the tenderer shall be liable for all losses sustained by the C.D.M.&P.H.O/ **Bhadrak** in consequence of the termination which may be recovered from the Security Deposit made by the tenderer or other money due or become due to him.

Supply of sub-standard items or non - performance of tender terms & conditions will disqualify a firm to participate in the tender for the next five years.

### **ARBITRATIONS :**



In the event of any dispute out of the contract, such dispute should be subject to the Jurisdiction of the Civil Court, Dist. Bhadrak or High Court, Orissa.

**CHANGE OF TERMS AND CONDITIONS :**

Any amendment to the terms & conditions and clauses of the agreement if required must be done in writing duly signed by the two parties.

IN WITNESS WHERE OF the parties herein to have set and subscribed their respective hands the day and year first herein above written.

Executed by Purchaser (s) / Consignee  
Supplier(s)

Executed by

In presence of (Witness)

(Witness)

In presence of



**ANNEXURE – XI**

(Refer Clause No. 11.1 to 11.6, 13.1)

**WARRANTY / GUARANTEE UNDERTAKING**  
**(to be submitted on Rs.50/- stamp paper)**

Tender ref. No. \_\_\_\_\_

Name of the equipment:

Date of Installation:

Name of the Consignee:

Name of the purchaser:

I / we / M/s \_\_\_\_\_ hereby declare that

- i. I / we do Accept / Agree for the warranty / guarantee (2 years comprehensive on-site Warranty as per this tender clause No. 11.1 to 11.5
- ii. I / we will not charge / quote any extra price on account of the above said warranty / guarantee.
- iii. I / we do accept / agree to provide uptime guarantee 95% as per this tender clause No. 13.1.
- iv. The 2year comprehensive warranty is valid from dt. \_\_\_\_\_ to dt. \_\_\_\_\_.

Date:  
authority

Place:

Signature of the competent

on behalf of the company / firm.

Seal of the firm.

**N.B:** 1. To be attested by Notary Public

2. Only to be submitted by the approved supplier / tenderer to the consignee and a copy to the purchaser before release of payment.



**ANNEXURE – XII**

(Refer Clause No. 11.1 to 11.5 & 13.1)

**UNDERTAKING**

(to be submitted on Rs.50/- stamp paper)

Tender ref. No. \_\_\_\_\_

Name of the equipment:

Date of Installation:

Name of the Consignee:

Name of the purchaser:

Sir,

I / we \_\_\_\_\_

hereby declare that

1. I / we am / are the manufacturers / authorized agents / distributors of \_\_\_\_\_.
2. I / we do accept / agree for the all clauses including the comprehensive onsite warranty 2 years and payment terms and conditions of this tender.
3. I / we do hereby confirm that the prices / rates quoted are fixed and are at par with the prices quoted by me / us to any other Govt. of India / Govt. of Orissa Hospitals / Medical Institutions. I / we also offer to supply the stores at the prices and rates not exceeding those mentioned in the price bid.
4. I / we agree to abide by my / our offer for a period of 365 days from the date of approval of the tender.
5. I / we have necessary infrastructure for the maintenance of the equipment and will provide all the accessories / spares as and when required.
6. I / we also declare that in case of change of Indian Agent or for any other change, merger, dissolution solvency etc. in the organization of our foreign



principles, we would take care of the Guarantee / warranty / maintenance of the machinery / equipment and have provided written confirmation for the same.

7. I / we shall provide assistance to the consignee in clearance and delivery of store at consignee's stores / premises.
8. The demurrage / storage charges, if any, payable to the customs department, due to non-receipt of required documents in time by the hospital / delay due to incorrect entries, mistakes to the documents etc. shall be borne by me / us.
9. I / we have carefully read and understood all the terms and conditions of the tender and shall abide by them.
10. I / we undertake to get the equipment's repaired within 48 hours of receiving of the complaint from the indenting hospital / consignee failing which a penalty @ 1% of the cost may be recovered from the performance security before releasing the same to us after 5 years.

Signature of the witness  
Name & address

Signature of the Tenderer  
Name & address

Dated

Seal of the firm.

**N.B:** 1. To be attested by Notary Public

2. Only to be submitted by the approved supplier / tenderer to the consignee and a copy to the purchaser before release of payment.

